

CNDLive Manager Max Quick Start Guide

(Version 202502)



Thank you for choosing CNDLive product. Your safety and satisfaction are our top priorities. Before you embark on your journey with our device, we strongly advise you to read this Quick Start Guide thoroughly. Following the instructions outlined in this guide or seeking assistance from a professional will ensure that you avoid any potential damage to the equipment that could arise from improper installation. Such damage could not only render the device inoperable but could also pose a risk to personal safety.

1 List of equipment

Item	Unit	QTY
Device	PCS	1
Power Adapter	PCS	1
Warranty Card	PCS	1
Quick Start Guide/Certificate	PCS	1

2 Device Interfaces



- 10. 1000M Ethernet with POE 11. 1000M
- 11. 1000M Ethernet port 12. SDI Output

3 Device Connections





- Please use the power adapter equipped with the device, using an unqualified power supply may damage the device.
- HDMI and SDI can be output at the same time, or either one.
- Once the unit is installed, pressing the on/off button on the panel to start the unit.

4 Getting Started

4.1 View the IP address

You can find the IP address through LCD screen (It needs to make sure your network

supports DHCP) . Press "Down" till you see "Wired Network" information.

	🕀 Wired Ne	etwork	
192.168.0.16		IP Address	
	Confiqure Ip A	ddress DHCP	
	Subnet Mask	255.255.255.0	
	DNS	192.168.0.1	

4.2 Login to the Webpage

Open a web browser of your computer, enter the IP address that you see on the LCD display in Section 4.1, and press the Enter key. In the login screen that pops up, enter the default user name and password (**both: admin**) to log in to the webpage.

User Name		
admin		
Password		
admin		0
Language		
English		
	Remember Pass	wore
	Login	

4.3 Adding Devices

LIVE

Click the Add Device button in the Device Management area.

Fill in the serial number of the added device in the "Serial Number" input box that appears,

Software Version	V1.01.0003	Add Device	×
Serial Number	dcf1c9f8e25641ee	* Serial Number:	
Device Name	CONVERGE	Cancel	

You can find the serial number from the device' s Webpage or the back of the device.

Click the "Confirm" button in the lower right corner of the window to complete the

addition.

🔔 Note

• On the device itself, you also need to enter the corresponding server IP address and port number in "CNDLive Manager" under "Settings" on the Webpage of the added device to complete the addition.

4.4 Add Stream Matrix

To add a Stream Matrix node: Open the target 💿 project folder in the lower left

corner, click the plus icon to create the server node. In the pop-up window, fill in the details

of the server node name.

To add an input source:

1). Click Input on the left side of the server node.



2). Select "Devices" from the pop-up options.



3). Select the devices you want to add and click "OK" to finish.



To add an output:

1). Click Output on the right side of the server node.



2). Select "Network Streams" or "HDMI/SDI" in the pop-up window to add output streams.



3). You can select the supported output stream protocols, including NDIHX, SRT, TS over

UDP, HLS, RTMP/RTMPS, RTSP, and select the appropriate output streams as you wish.

Add	:	×
Streaming Service:	SRT v	
*Name:	SRT TS over UDP	
Mode:	HLS RTMP/RTMPS	
Port:	RTSP	
Latency:	- 125 +	
Encryption:	none	
Stream ID:		
	Cancel	

\rm Note

- One device only corresponds to one server node input.
- When a server node is deleted, the input and output sources associated with that node are deleted as well.

5 Software Update

Click "Setting" > "System" > "Update" to enter the update page. Check if the latest Software version is higher than the "Current Software Version". If the version is the same or lower, then no need to update.

Click "Select File", select the latest Software version, click "Update", the Software will start

to upload and update. The device will reboot automatically during the update process.

After the upgrade is completed, check if the "Current Software Version" is the same as the

latest version number.

👃 Note

- Please do not disconnect the power during the updating, otherwise the device may not reboot.
- It takes about 5 minutes to update. If it is not completed after 5 minutes, and the webpage cannot be accessed by refreshing, please contact the manufacturer's technical support.

6 Restore Factory Settings

LIVE

When the device does not work properly, or in other cases where you need to restore all data to the factory settings, you can do restoring the factory settings.

Reset through LCD screen. On the "State" page, click "System Settings" >" Down" >" Reset", click OK to confirm the restoring.



🚺 Note

• After restoring the factory settings, all configurations, passwords, networks of the device will be restored to their default values, and the device will reboot.

• The default username and password are restored to default (both are admin).

7 Support

If you need more support, please contact the manufacture.

Website: www.cndlive.com

Tel: 86-0755-26888895

Email: support@cndlive.com