

# C6 H.265 HDMI/SDI Encoder

## User Manual



## Catalogs

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# 1. Overview

Thanks for purchasing CNDLive C6 Encoder! CNDLive is a subsidiary of CND Electronics Technology Co., Ltd, which was found in 2006, Shenzhen. We has been dedicated to innovation and development of hardware and software in Smart Information Interactive Industry. We are excellent at information display, intelligent dual-touch, biometric special processing and HD remote real-time transmission technology.

With these full experiences, CNDLive will focus on IP based video and audio transmission. We develop an extensive range of solutions for the professional video and audio market, from video encoding, decoding to conversion, either by Ethernet, Wi-Fi and 4G/5G bonding, with full protocols including Full NDI, NDI|HX, SRT, RTMP and more.

CNDLive is committed to bringing professionals high quality and most reliable gear in the field.

We hope that this manual will help you get started quickly and take full advantage of the powerful features of C6 encoder. If you have any questions or need assistance while reading and using this manual, please feel free to contact our technical support team via [support@cndlive.com](mailto:support@cndlive.com)

Thank you for choosing CNDLive and we look forward to making your work more convenient and efficient.

## 2. Getting Ready

### 2.1. Introduction

The C6 Encoder is an advanced device designed by CNDLive for the professional video and audio market. It combines high performance with versatility and is designed to meet the demand for high quality video transmission in the digital age. The C6 encoder supports multiple video sources, including HDMI and SDI, enabling efficient video encoding and conversion.

#### Key Features:

- 1. Multiple sources support:** The device can be encoded using HDMI or SDI separate inputs, or HDMI and SDI composite inputs.
- 2. Powerful network function:** The C6 encoder supports Ethernet and Wi-Fi, ensuring stable transmission in various network environments.
- 3. Comprehensive support for multiple protocols:** The C6 encoder can support NDI|HX, SRT, RTMP and more to meet the needs of different application scenarios.
- 4. Usability and flexibility:** The device is equipped with a LCD display and Web UI for quick setup and management.
- 5. High quality output:** The C6 encoder can ensure high definition and low latency video transmission for broadcast and professional grade applications.

The C6 encoder is suitable for a wide range of applications such as live broadcasting, video conferencing, distance education and HD video transmission, which is ideal for high-quality video solutions.

## 2.2. Product Technical Parameters

|                   |   |
|-------------------|---|
| Model No.         | <b>C6</b>   |
| Video Inputs      | 1 × 3G-SDI (SMPTE 424M), compatible with HD-SDI (SMPTE 292M) and SD-SDI (SMPTE 259M)<br><br>1x HDMI 2.0   |
| Video Outputs     | 1 × 3G-SDI and 1x HDMI  |
| Video Resolutions | <p><b>SDI:</b></p> <p>1920×1080p 23.98/24/25/29.97/30/50/59.94/60fps</p> <p>1920×1080i 50/59.94/60fps</p> <p>1280×720p 25/29.97/30/50/59.94/60fps</p> <p>720×576i 50fps (PAL SD)</p> <p>720×480i 59.94fps (NTSC SD)</p> <p><b>HDMI:</b></p> <p>3840×2160p 30fps</p> <p>1920×1080p 23.98/24/25/29.97/30/50/59.94/60fps</p> <p>1920×1080i 50/59.94/60fps</p> <p>1280×720p 29.97/30/50/59.94/60fps</p> <p>720×576i 50fps (PAL SD)</p> <p>720×480i 59.94fps (NTSC SD)</p> |
| Video Encoding    | H.264(AVC): Baseline/Main/High profile, Level 5.1<br><br>H.265(HEVC): Main profile, Level 5.0   |
| Audio Encoding    | AAC, G.711  |
| Audio Interfaces  | 1 × 3.5mm LINE IN and 1 × 3.5mm LINE OUT  |

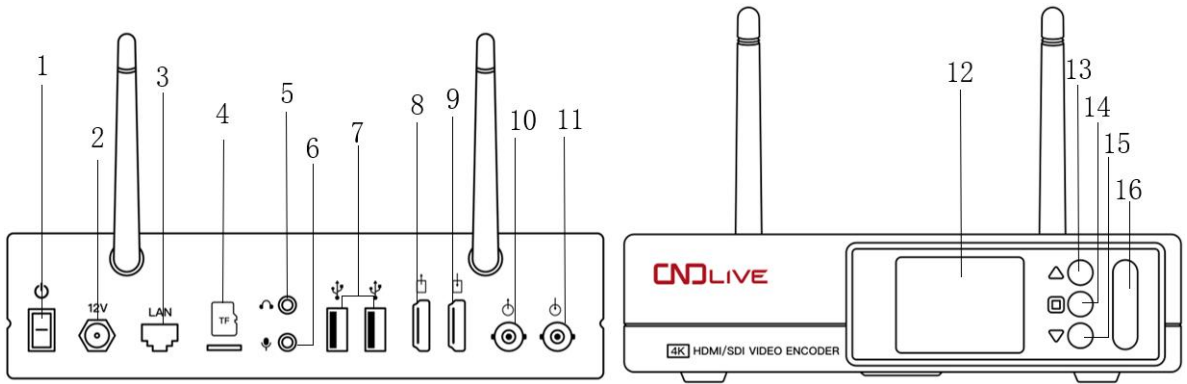
|                   |  |
|-------------------|--|
| IP Outputs        | NDI HX2, SRT, RTMP, RTMPS, HLS, TS over UDP, RTSP, ONVIF       |
| Network Interface | 1×10M/100M/1000M RJ45 Ethernet Port with PoE                   |
| USB               | 2×USB 2.0 Type-A   |
| Recording         | Micro SD/TF card or external USB, formats are TS, .MKV and MP4 |
| Display           | 2.0" LCD screen and Touch Buttons                              |
| Management        | Web UI/Remote Management Platform                              |
| Power Consumption | ≤9W  |
| Power Supply      | DC 12V/1A  |
| Dimensions        | 180x109x47.8mm   |
| Weight            | 400g   |
| Temperature       | -10°C~45°C (storage temperature -20°C~45°C)                    |

## 2.3. Equipment Packing List

- 1.C6 device x1
2. Warranty/Certificate card x1
3. Power adapter x1
4. Quick start guide x1

## 2.4. Interface Description





- |                             |                 |
|-----------------------------|-----------------|
| 1. Power Switch             | 9. HDMI Input   |
| 2. Power Connector          | 10. SDI Loop    |
| 3. 1000M RJ45 Ethernet Port | 11. SDI Input   |
| 4. Micro SD/TF Card Slot    | 12. LCD Display |
| 5. Line IN                  | 13. Up          |
| 6. Line OUT                 | 14. Confirm     |
| 7. USB-A Port               | 15. Down        |
| 8. HDMI Loop                | 16. Tally       |

## 2.5. Tally Indicator

|       | Name    | Color | Status        | Illustration         |
|-------|---------|-------|---------------|----------------------|
| Tally | Preview | Green | Always Bright | Preview is connected |
|       | Program | Red   | Always Bright | Program is connected |

### Note

- Confirm device compatibility: Make sure that your production device and other related devices support the NDI protocol.
- Configure network environment: Make sure that your network environment supports the NDI protocol and that all devices are connected to the same network.

## 3. Installation and Connection

### 3.1. Unpacking

Before starting the installation, make sure that the equipment packaging is intact.

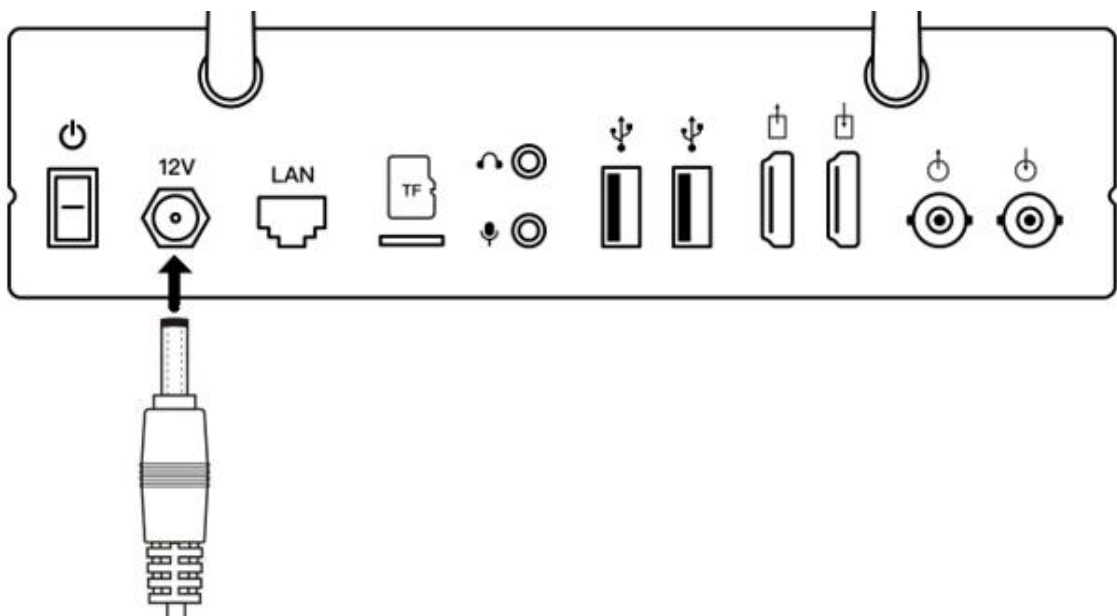
Open the package and check the device and its accessories, including the power adapter, Quick Start Guide, etc.

### 3.2. Preparing the connection material

Make sure you have all the necessary connection cables, including the power adapter, Ethernet cable, and HDMI or SDI video cable.

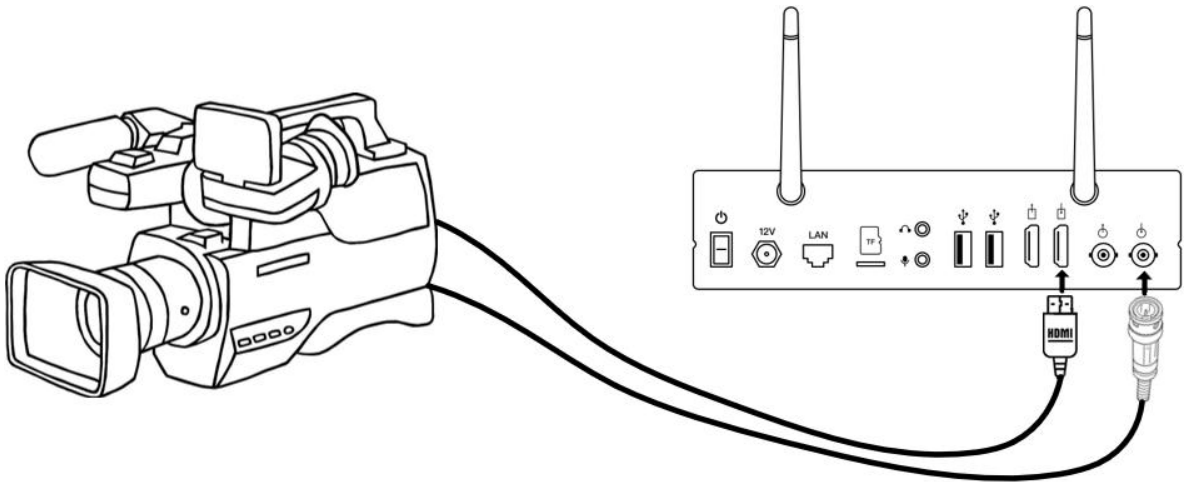
### 3.3. Connecting the power supply

Plug one end of the power adapter into the C6 encoder's power connector. Connect the other end to a suitable power outlet. Make sure that the voltage and frequency of the power adapter correspond to local standards.



### 3.4. Connecting the video source

Use an HDMI or SDI cable to connect your video source device (e.g., camcorder) to the HDMI or SDI input connector of the C6 encoder. Make sure that the connectors on both ends of the cable match and are securely connected.



Next to the input connectors are the C6's HDMI and SDI loop out ports, which allow you to connect a monitor or video device external to monitor the status in real time. Below are detailed instructions on how to use the HDMI and SDI Loop:

**HDMI Loop Out:** You can output the HDMI signal from the encoder to an external monitor or video device. This allows you to view the input video content in real time while the encoder is working.

Make sure to connect one end of the HDMI cable to the HDMI loop out of the C6 encoder and the other end to the HDMI input port of the external monitor.

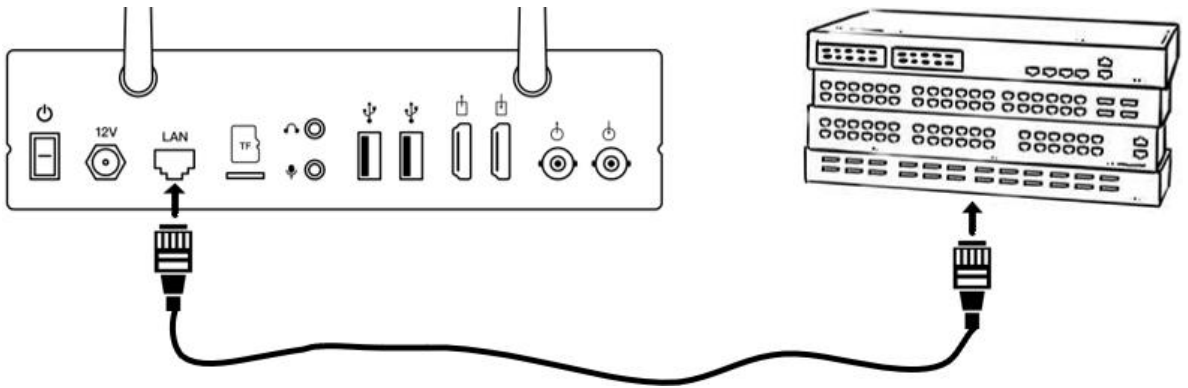
**SDI Loop Out:** You can output the SDI signal from the encoder input to an external monitor or video device. This is especially useful for professional applications that require high resolution video output.

Make sure to connect one end of the SDI cable to the SDI loop out of the C6 encoder and the other end to the SDI input port of the external monitor.

### 3.5. Connect to network

Connect the 1000M RJ45 Ethernet port of the C6 encoder to your LAN or the Internet using an Ethernet cable.

- Ensure that your network supports DHCP to automatically assign an IP address to the encoder.



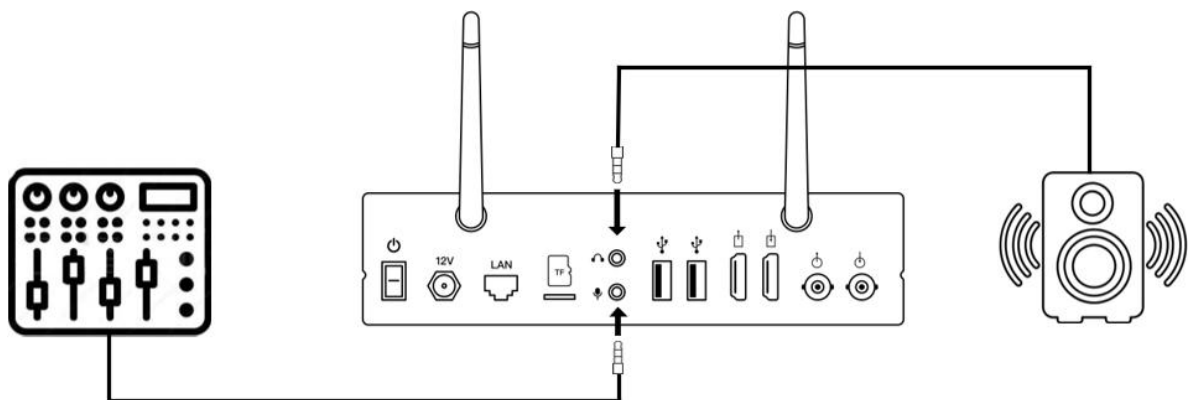
When using the C6 encoder for the first time, you need to have a DHCP server in your network in order to obtain an IP address from the DHCP server. If you need a fixed IP address, you can manually assign a static IP address to the C6 encoder by logging into the C6's web management via the DHCP-assigned address.

**Note**

When configuring your network, make sure that your network configuration does not conflict with the IP address of C6 encoder or other network devices.

**3.6. Connect audio (optional)**

If required, a 3.5mm audio cable can be used to connect an audio device to the LINE IN/OUT connector.



**The LINE IN connector applies to the device:**

**Microphone:** An external microphone can be connected to the LINE IN connector for recording higher quality external audio.

**Audio playback devices:** An audio source from MP3 players, cell phones, or other devices can be connected to the LINE IN connector so that the C6 encoder can capture the audio signal.

**Mixer:** If you need to mix multiple audio sources, you can connect the output of the mixer to the LINE IN connector.

### The LINE OUT connector applies to the device:

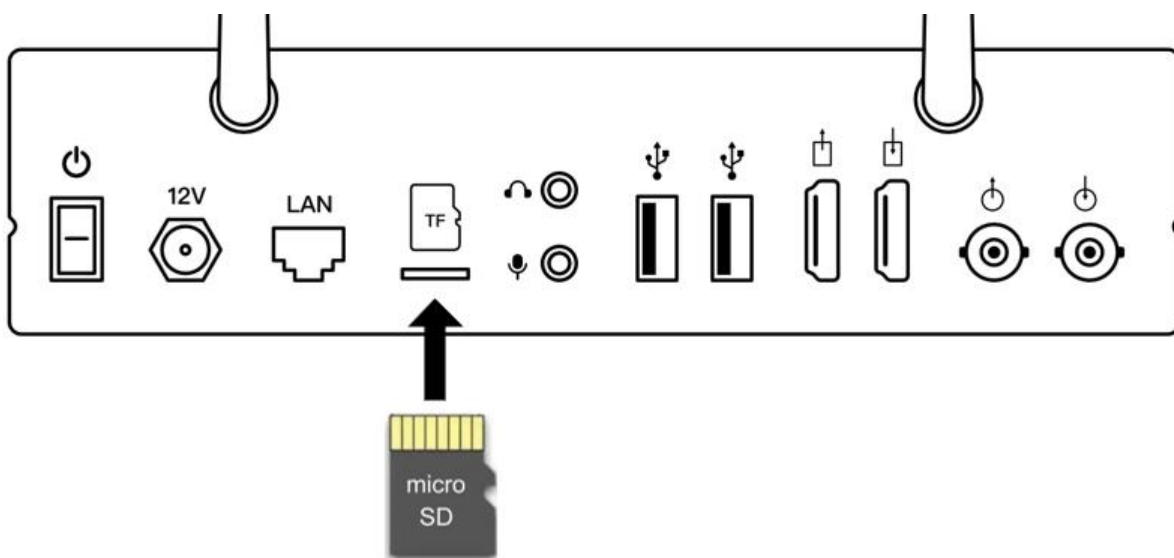
**Headphones:** Headphones can be plugged directly into the LINE OUT jack to privately listen to audio being recorded or audio content being played back.

**Audio receiving devices:** The LINE OUT jack can be connected to audio interfaces, mixing consoles, or other audio processing devices for further processing or amplification of the audio signal.

**Speakers:** The LINE OUT jack can be connected to external speakers or a PA system for greater audio coverage.

## 3.7. Connecting a storage device (optional)

If desired, a Micro SD/TF card or USB storage device can be inserted into the appropriate slot or port for storing configuration or media files.



Make sure that your TF/SD card is inserted into the TF card slot of the C6 encoder in the correct orientation as shown in the diagram.

In the LCD panel or Web UI, you can view the list of recorded video files, storage space usage, and recording duration.

## 3.8. Checking connections

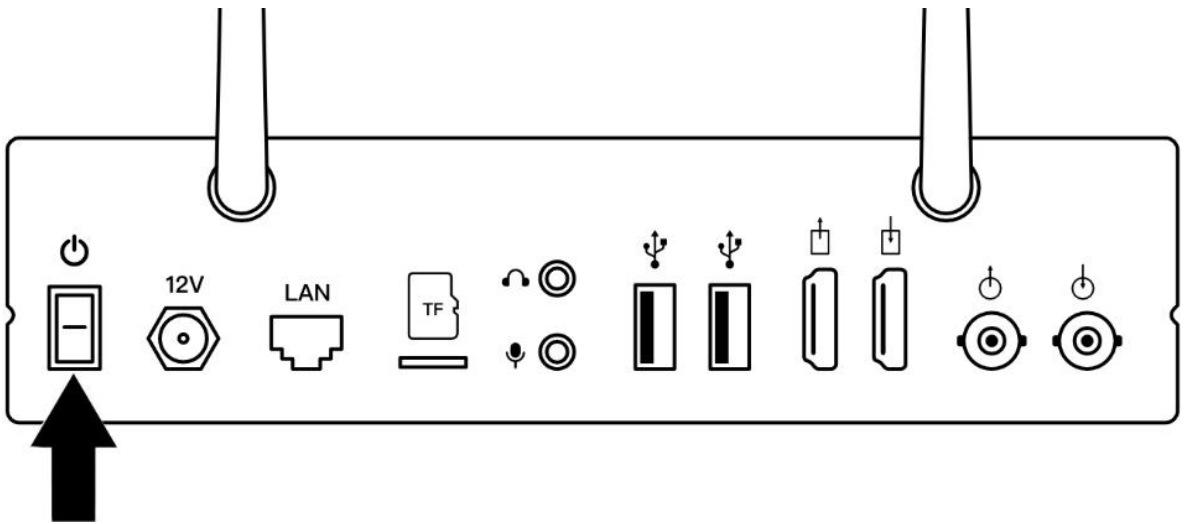
After all connections have been done, check all cables and connectors to ensure

that there are no loose or damaged connections.

## 4. Indication and operation of the LCD screen

### 4.1. Turn on the device

Turn on via the on/off button on the rear panel.



Check the LCD display to ensure that the device boots up properly and acquires an IP address.

### 4.2. Preview status

The C6 is equipped with an intuitive LCD screen that provides a real-time preview of the source, ensuring that you are able to monitor and confirm the status of the input signal.

**Preview Activation:** When you turn on the C6 encoder, the device will automatically enter the preview state if no operation is performed within 30 seconds.

### 4.2.1 Preview interface switching

The preview interface is the same as the interface of the encoding you currently set, you can switch the preview through the web UI.

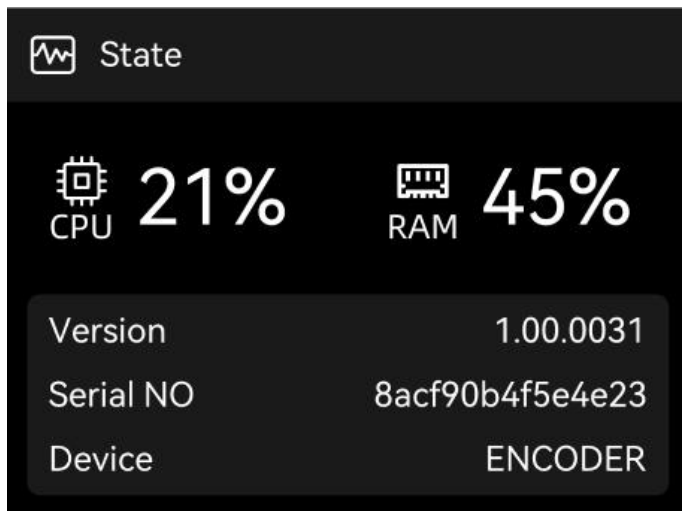
- By default, it displays the screen of HDMI signal source. If the HDMI interface does not detect the signal, the LCD screen will display the message “HDMI source not detected” .
- If you switch to SDI interface, the LCD screen will display the screen of SDI signal source. If the SDI interface does not detect the signal, the LCD screen will display the message “SDI source not detected” .
- When Synthesize A encoding mode is selected, the LCD screen will display the HDMI signal source screen first. If there is no signal from HDMI, it will try to display the signal from SDI. If there is still no signal from SDI, the message “No HDMI source detected” will be displayed.
- On the contrary, when the Synthesized B encoding mode is selected, the LCD screen displays the SDI source screen in priority. If there is no signal from SDI, it will try to display the signal from HDMI. If there is still no signal from HDMI, the message “No SDI input detected” will be displayed.



#### Note

- Please make sure the preview interface is same as your input source.
- If preview image becomes abnormal, please check the source or switch to other interface.

## 4.3. System status



The front page of LCD panel is the current operating status of C6, which includes the following key information:

**CPU and Memory Consumption:** Display the current CPU and memory usage in percentage. This data helps you monitor the performance and resource allocation of your device.

**Version Number:** Display the current firmware version. This version number is important for technical support and software upgrades.

**Serial Number:** Display the hardware serial number. This is a unique identifier used for device registration and troubleshooting.

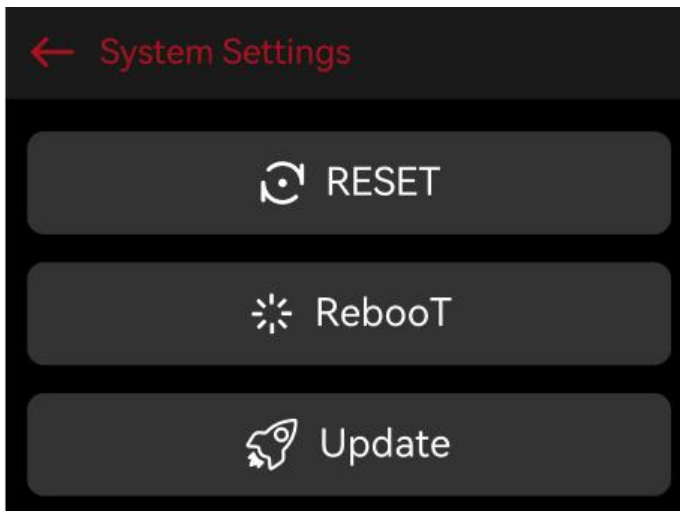
**Device Name:** Display the name of the current device. You can change this name in the Web UI. The device name is mainly used for the NDI stream name and it will be displayed by the management platform, so make sure to set a name that is easy to recognize.

- Up button: This button allows the user to scroll up the device's menu.
- Confirmation key: This key is used to confirm your selection or to enter the selected setup menu.
- Down button: This button allows the user to scroll up the device's menu.

#### 4.3.1.Home status setting

Pressing OK button in the home status menu will take you to the System setup page.





**System settings:** Pressing OK button in this area will return you to the previous menu level.

**Reset:** Select this option will perform a factory reset. This will erase all user configurations and restore the device to its initial state. Please proceed with caution.

 **Note**

- Before performing the reset operation, please make sure you have backed up all important configuration information. If you need further help or guidance, please refer to the user manual or contact technical support.

**Reboot:** Select this option will reboot the device. This will turn the device off and then turn it back on, typically used to apply changes or resolve temporary issues.

**Update:** ensure that a USB storage device containing the C6 firmware file is inserted into the USB port of the C6 encoder. The firmware file should be placed in the root directory of the USB storage device.

- press the "Update" option. The device will automatically check for the presence of the C6 firmware file in the root directory of the USB storage device.
- Select the "Continue" option to start the firmware update.
- Once the update is complete, the device will automatically restart.



## Note

- If the C6 detects the correct firmware file, the screen will display a confirmation message asking if you wish to proceed with the update. If no matching firmware is found, the update will be aborted with the message "No matching firmware found."
- If the C6 detects multiple versions of the same model's firmware, it will automatically use the latest version.

## 4.4. Signal source

Pressing the down▽ key in the home status menu will enter the source status display.

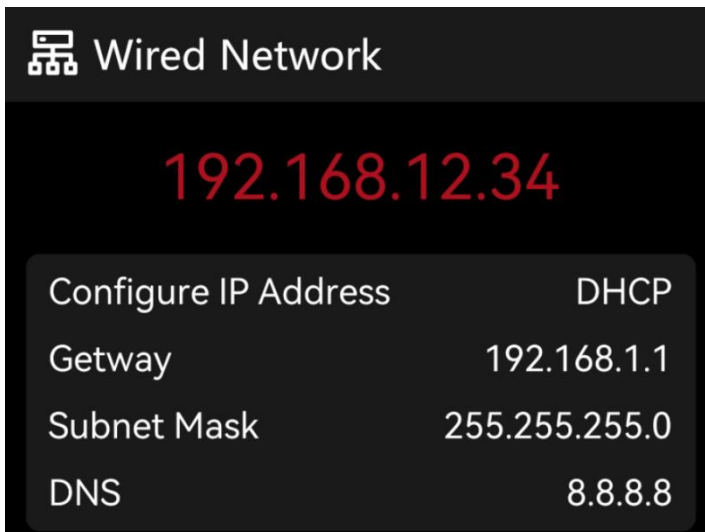


**HDMI:** Display the current HDMI signal, including resolution, frame rate, and audio sample rate. This data is essential to confirm that the HDMI source is configured and operating correctly. It will display "No Signal" if no HDMI connected.

**SDI:** Display the current SDI signal, including resolution, frame rate, and sample rate. This data is essential to confirm that the SDI source is configured and operating correctly. It will display "No Signal" if no SDI connected.

## 4.5. Wired network

Pressing the down▽ key in signal source menu, which will take you to the wired network menu.



**Network type indication:** Show the current network type, wired connection or wireless network.

**IP address display:** Display the IP address of the device in the current network, which is used to identify and access the device.


**Network configuration mode:** Indicate the device whether using DHCP to obtain network parameters automatically, or setting network parameters manually.

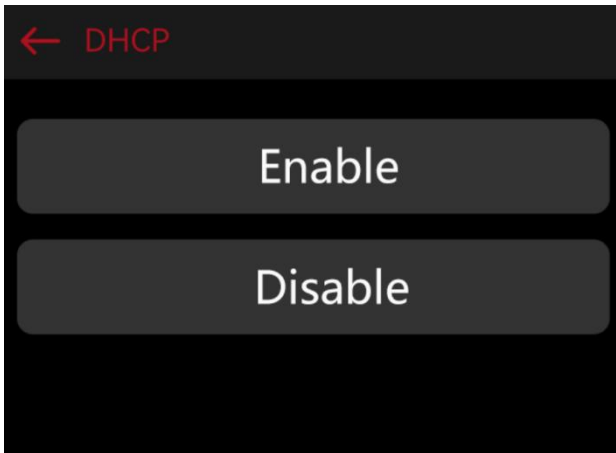
**Gateway Information:** Display the default gateway address of the current network, which is the exit point for the device to communicate with other devices in the network or external networks.

**Subnet mask information:** Display the subnet mask of the current network, which helps the device to determine the local and external communications in the network.

**DNS server information:** Display the IP address of DNS server being used by the device to resolve domain name to IP address.

#### 4.5.1.Wired network setup

Pressing OK  in the wired network menu will take you to the wired network settings page.



**DHCP:** Display the title of the current network DHCP mode. Pressing OK button in this area will return you to the previous menu.

**Enable:** Used to enable DHCP mode for the current network so that the device can obtain IP address automatically. Selecting this option will have no effect if the mode is already on.

**Disable:** Used to disable DHCP mode for the current network and switch to static IP settings. Selecting this option will have no effect if the mode is already disabled.

 **Note**

- For specific static IP address, subnet mask, gateway, and DNS server etc., you need to operate manually via Web UI of C6.

## 4.6. Wireless LAN

Pressing down ▾ key in the wired network menu will take you to the wireless network settings page.



**IP address:** Display the IP address obtained from the Wi-Fi network, which is used to identify and access the device on the network.


**2. Wi-Fi name and signal strength:** Display the name of current wireless network and indicate the signal strength of current wireless network with the signal strength bar.

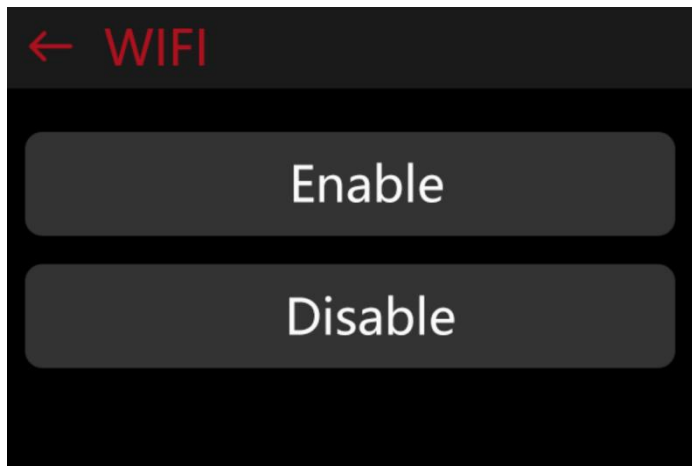
**3. IP configuration mode:** Indicate whether the current IP address is obtained automatically via DHCP or a static IP setting manually.

**4. Subnet mask:** Display the subnet mask of the current network, which helps the device to determine the local communication and external communication in the network.

**5. DNS:** Display the DNS server information of the current network, which is used to analyze the domain name to IP address.

#### 4.6.1. Wireless LAN setup

Pressing OK  button in the Wireless LAN menu will take you to the Wireless Network Settings page.



**Wi-Fi:** Pressing the OK button in this area will return you to the previous menu.

**Enable:** Enable the wireless network function and try to connect to the saved Wi-Fi signal. It will have no effect if the wireless network is already enabled.

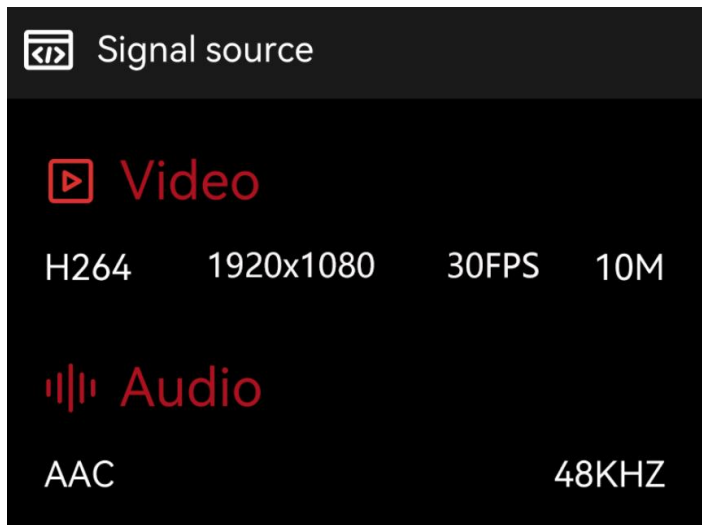
**Disable:** Disable the wireless network function. It will have no effect if the wireless network is already disabled.

 **Note**

- If you need to connect to a new Wi-Fi signal, you will need to do this manually on WebUI.

## 4.7. Encoding

Pressing down▽ key in the wireless LAN menu will take you to the coding status page.



- 1. Video:** Display the current version of the video encoding, such as H.264 or H.265.
- 2. Encoding bitrate:** Show the bitrate of the current video encoding, which determines the degree of compression and quality of the video.
- 3. Audio:** Display the current audio encoding format, such as AAC or G.711.
- 4. Audio sample rate:** Show the sample rate of the current audio signal, which affects the audio fidelity and file size.

#### Note

- If you want to change the encoding settings, then you need to do so via Web UI.

## 4.8. Streaming services

Pressing down key in the coding status page will take you to the streaming services page.



**Streaming service:** The first digit represents the coded streams that have been turned on, and the second digit represents the coded streams that have been created. The illustration (4/8) indicates that the current device has created 8 stream services, and 4 stream services of them are turned on. This ratio indicator helps users to quickly understand the activation status of stream services.

**Streaming service display:** Display the currently opened streaming service protocols, such as RTMP, NDI|HX and so on.

**Streaming service naming:** Display the name of streaming service protocols, which helps users to identify different streaming services.



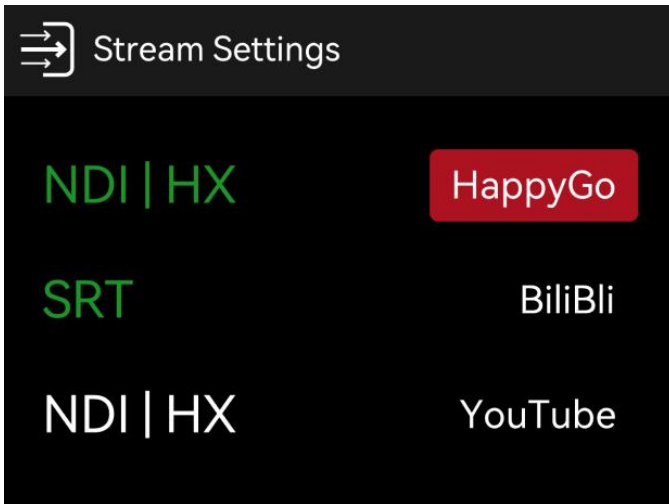
### Note

- Due to the display limitations of the LCD screen, this area displays up to 2 enabled streaming protocols. If you need to view more enabled stream service protocols, you can press the OK button on this screen to enter the stream settings. This will allow you to view all created stream service protocols.

#### 4.8.1.Streaming settings

Pressing OK $\square$  key in the streaming services page will take you to the Streaming settings page.





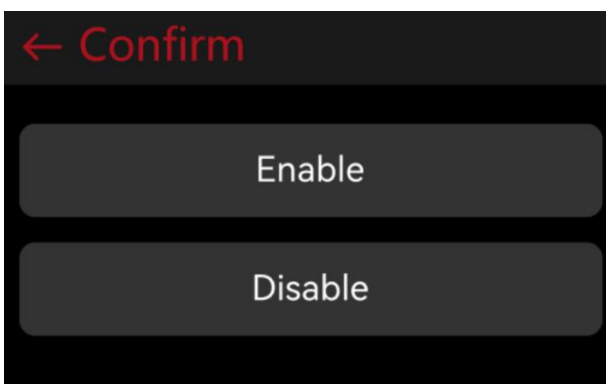
**Streaming settings:** Pressing the stream settings button will return you to the previous menu, the stream services page.

**Streaming services:** Using the up or down button, you can browse the list of created streaming services.

When the stream protocol word shows green, it means the streaming has been created and is running.

When the stream protocol shows white, it means the streaming has been created but not running.

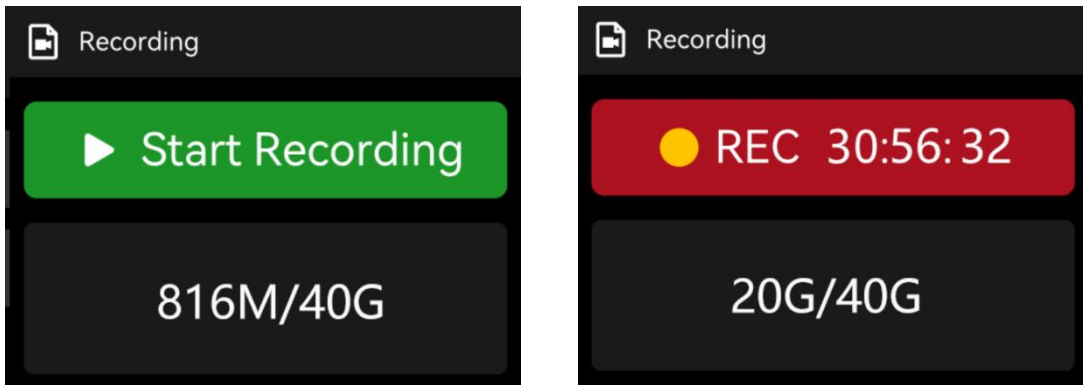
When the stream name shows a red underline, it is the currently selected stream. Pressing the OK button will take you to the switch page, where you can choose to turn this stream on or off.



## 4.9. Recording

Pressing down key in the streaming services page will take you to the recording

page.



**Recording:** Press the OK button and the device will start recording video. The LCD screen will display the current recording duration.

Press the OK button again, the device will stop recording and save the recorded video file.

**Storage:** This part shows the usage of the memory card, the first bit indicates the used space, the second bit indicates the total space. For example, "1G/30G" means that the memory card has a total of 30G space, 1G has been used.



### Note

- This is the last page on the LCD screen. If you need to return to another page or menu, use the up button to navigate.

## 5. Device Web Management and Configuration

### 5.1. Device Login

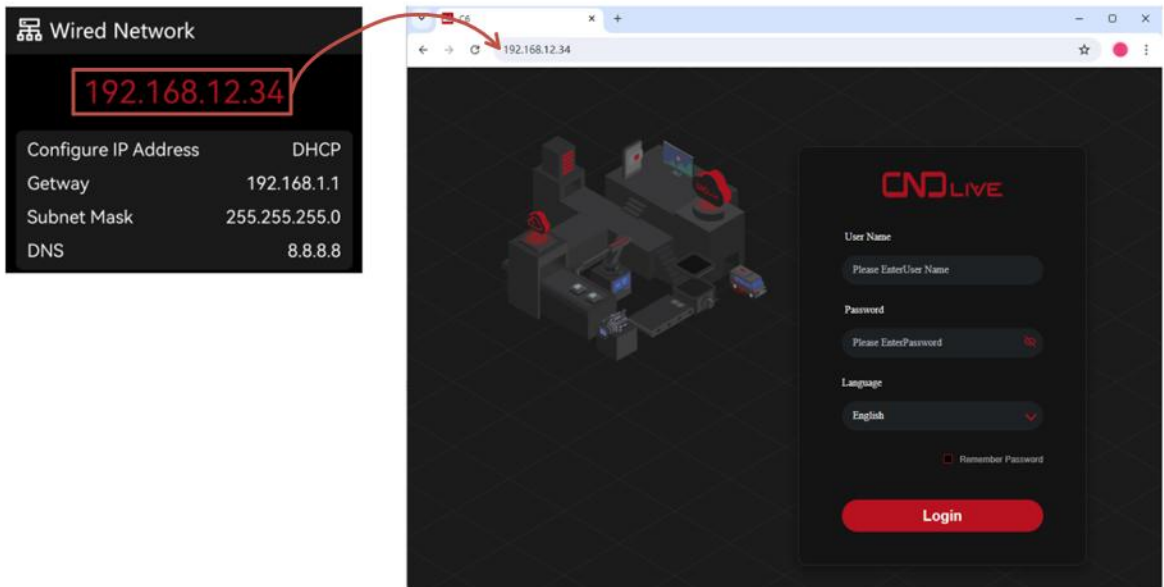
Ensure that the C6 encoder is properly connected to a DHCP-enabled network by powering up the unit via the rear panel power on/off button.

The device will automatically attempt to obtain an IP address from the network. Check the LCD display on the front panel of the unit and press the Down button until you see the "Wired Network" message, which will display the wired network information, including the IP address.

Open a Web browser on a computer which connected to the same network with C6.

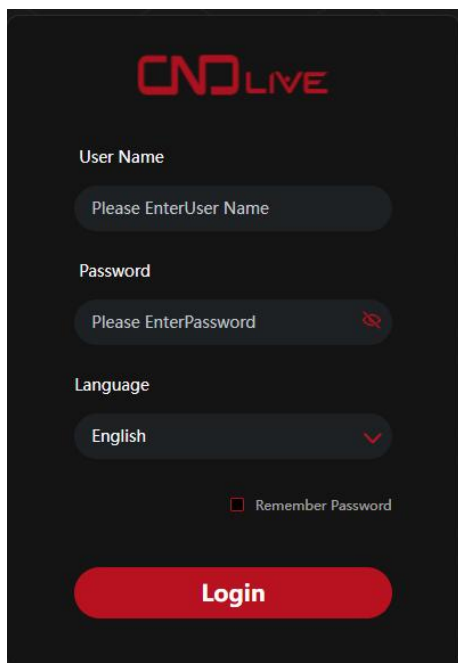
It is recommended to use Chrome and update to the latest version for compatibility with the C6 Encoder Web page.

Enter the IP address obtained by the C6 in the address bar of your browser.



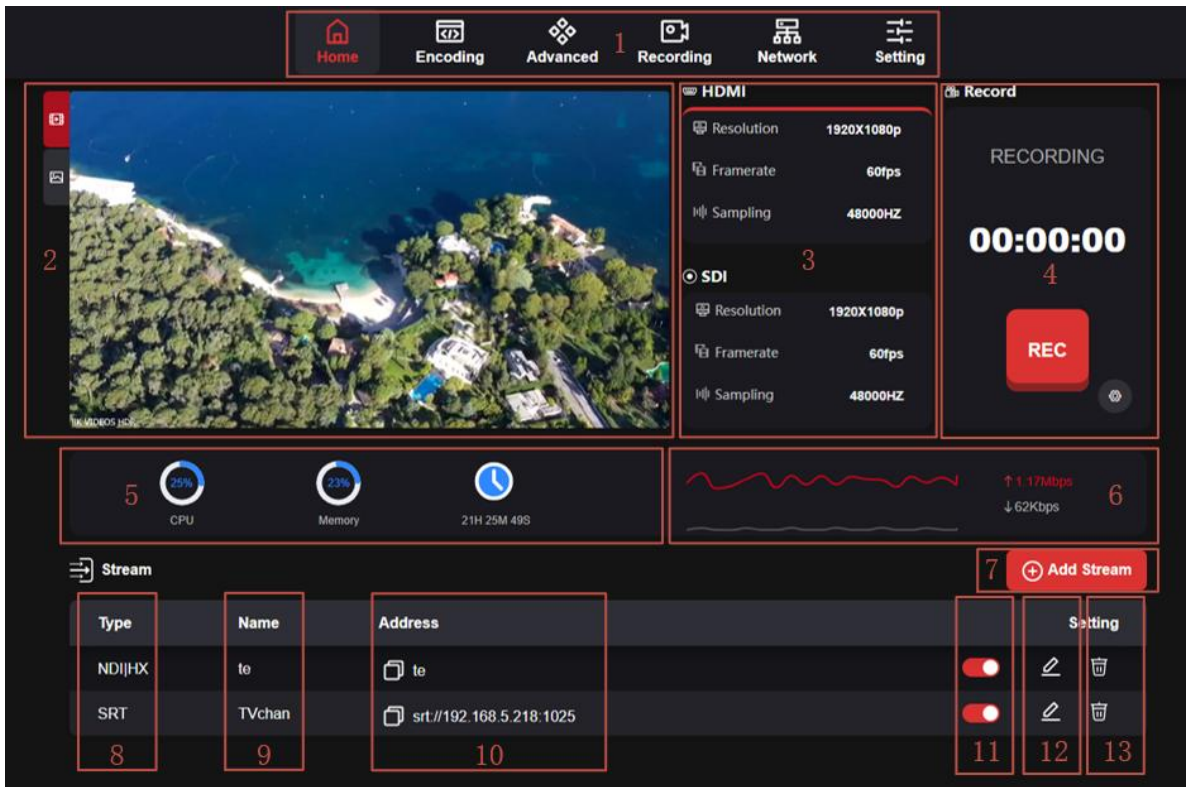
Enter the default username and password: *admin*

Click Login in or press Enter to go to the C6 encoder's web management page.



## 5.2. Dashboard homepage

The web management home page is the central platform for you to interact with your device. It provides you with access to device status monitoring, network information, streaming service management, recording function control, and system settings. Through the home page, you can quickly understand device performance, network status, and easily manage your streaming services, recording tasks and system configurations.



### 1. Top menu:

**Home:** Enter the home page of the device, display the device status and basic configuration.

**Encoding:** Configure video and audio encoding parameters.

**Advanced:** Include system optimization and advanced feature configuration.

**Recording:** Manage recording features and storage settings.

**Network:** Configure network parameters and streaming services.

**Settings:** Device information and system maintenance.

**2. Preview:** Display the screen preview of the current encoding source, which is convenient for users to monitor the video source status in real time.

Select video stream mode, it adopts WebRTC technology to preview the current source.

Select image stream mode, it captures images of the current source and refresh it periodically, which is suitable for the case when the video cannot be previewed. Image refresh can be set under "Encoding" > "Capture" .

### **3. Video source:**

HDMI: Display the resolution, frame rate, and audio sample rate of the HDMI input.

SDI: Display the resolution, frame rate, and audio sample rate of the SDI input.

### **4. Recording:**

**Storage directory:** Display the storage path of the recorded file.

**Recording duration:** Display the duration of the current recording session.

**REC recording button:** Click to start or stop recording.

**Setup button:** Click to enter the recording settings and adjust the recording parameters.

**5. Running status:** Display CPU usage, memory usage and device running hours to help users monitor the performance.

**6. Network status:** Display a graph of network traffic fluctuations, upstream and downstream bandwidth consumption, and network connection status.

**7. Add streaming service:** You can add new streaming service, such as NDI|HX, RTMP, etc.

**8. Streaming service list:** Display the protocol types of streaming services, such as NDI|HX, RTMP, SRT, etc.

**9. Stream name:** Display the name configured for each stream service to help users identify the different stream services.

**10. Stream protocol address:** Display the destination address of the stream service, such as the RTMP stream address or SRT address.

- 11. Streaming protocol switch:** Start or stop the streaming service by clicking the switch button.
- 12. Stream edit:** Users can click the Edit button in the stream service to configure streams.
- 13. Delete streaming services:** Users can remove streaming services that are no longer needed by clicking the Delete button.

## 5.3. Encoding

The encoding function of C6 provides rich video signal options and layout settings to meet the needs of different scenarios. The following is a detailed description about them.

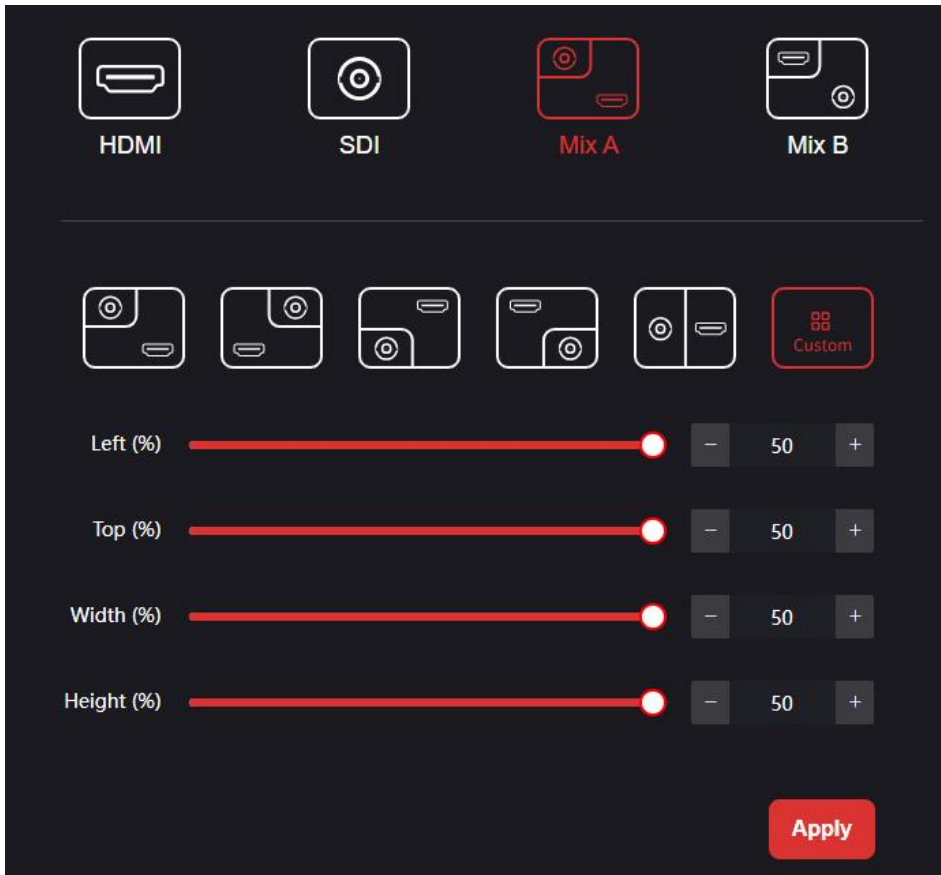
### 5.3.1. Video signal selection

**HDMI:** Only encodes the signal from the HDMI input.

**SDI:** Only encodes the signal from the SDI input.

**Mixed A:** Mix SDI signal and HDMI signals, SDI is the sub-screen, HDMI is the main screen.

**Mixed B:** Mix HDMI and SDI signals. HDMI is the sub-screen and SDI is the main screen.



### 5.3.2. Mixed layout options

**Preset layouts:** There are 5 preset layouts to choose for different scenarios.

**Customized Layout:** Users can adjust the layout freely according to your needs, including left, top, width and height 4 parameters. The following is a detailed description of custom layout parameters:

(1) Left: Default value is 25%, to control the starting position of the screen on the left side of the screen. The range is 0% (leftmost) to 50% (rightmost). When this parameter is adjusted, the width parameter is automatically adjusted to keep the screen balanced.

(2) Top: Default value is 25%, to control the starting position of the screen on the top side of the screen. The range is 0% (top) to 50% (bottom). When this parameter is adjusted, the length parameter is automatically adjusted to keep the screen balanced.

(3) Width: Default value is 50%, which is used to control the percentage of the width of the image on the screen. The range is 0% (no screen) to 100% (occupies

the entire width of the screen). When adjusting this parameter, the left parameter is automatically adjusted to keep the screen balanced. It is not recommended to go below 6%.

(4) Height: Default value is 50%, which is used to control the percentage of the height of the image on the screen. The range is 0% (no screen) to 100% (occupies the entire height of the screen). When you adjust this parameter, the top parameter is automatically adjusted to keep the screen balanced. It is not recommended to go below 6%.

In actual use, users can select the appropriate video signal and layout settings according to their needs. If you need to adjust the customized layout parameters, please follow the steps below:

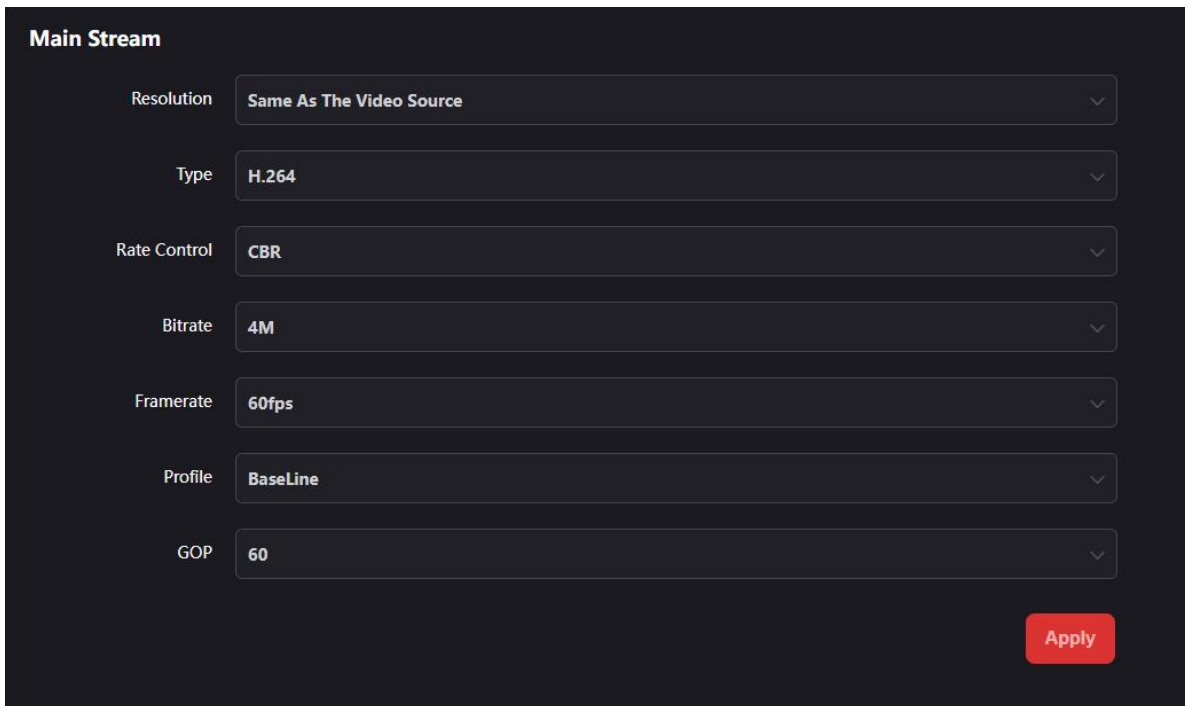
- A. Select the video signal as Composite A or Composite B.
- B. Click layout options and select customize layout.
- C. Adjust the left, top, width, and height parameters to the desired values.

The encoding function of C6 can meet the needs in various scenarios and improve the user experience by flexibly adjusting the video signal options and layout settings. In practical applications, choosing the right video signal and layout settings according to actual needs and scene characteristics can help improve image quality and viewing effects.

### **5.3.3. Main stream**

The C6 encoding function provides rich main stream setting options to meet the needs for different scenarios.





**Main Stream**

Resolution: Same As The Video Source

Type: H.264

Rate Control: CBR

Bitrate: 4M

Framerate: 60fps

Profile: BaseLine

GOP: 60

Apply

The following is a detailed description of the main stream settings:

**(1) Resolution:** Resolution determines the clarity and fineness of the video image. Users can choose the appropriate resolution according to the demand, the minimum is 640x360, the maximum is 1920x1080. The higher the resolution, the better the video quality, but the file size will also increase accordingly.

Users can choose a resolution that is consistent with the video source according to actual needs. Note that if the video source input resolution is smaller than the set value, it will be scaled up to the set value; if the video source input resolution is larger than the set value, it will be scaled down to the set value.

**(2) Encoding type:** H.264 and H.265 are two common video encoding formats that strike a balance between compression rate and picture quality. H.264 is suitable for lower bandwidth scenarios, while H.265 has a higher compression rate for the same image quality and is suitable for higher bandwidth scenarios.

**(3) Stream control:** CBR and VBR are two different stream control methods. CBR assigns a fixed bit rate to each frame, which makes the overall video quality more stable. While VBR assigns a different bitrate to each frame, which makes the overall video quality fluctuate a lot, but under the same bandwidth, VBR can realize higher image quality. When VBR is selected, the fourth option Bitrate will change to

Maximum Bitrate, which sets the maximum change in bitrate.

**(4) Bitrate:** Bitrate determines the size and quality of the video file. Users can choose the appropriate bitrate according to the demand, the minimum is 2M, the maximum is 40M. It is recommended to choose the bitrate that matches the actual demand in order to balance the video quality and file size. When VBR is selected, this option will change to maximum bitrate.

**(5) Frame rate:** The frame rate determines the smoothness of the video screen. Users can choose the appropriate frame rate according to the demand, the minimum value is 24fps, the maximum value is 60fps. It is recommended to choose a frame rate that is consistent with the video source to maintain the smoothness of the picture.

**(6) Encoding quality:** Baseline, Main Profile and High Profile are three different encoding qualities. Baseline is suitable for lower quality applications, while Main Profile and High Profile are suitable for higher quality applications. Users can choose the appropriate encoding quality according to their needs.

**(7) GOP (Group of Pictures):** GOP determines the complexity and compression rate of video encoding. Smaller GOP value can realize higher compression rate, but may lead to lower image quality. Larger GOP value can improve the image quality, but may lead to increased file size. Users can choose the appropriate GOP value according to their needs.

In actual use, users can select the appropriate video signal options and master stream settings according to their needs. If you need to adjust the master stream setting parameters, please follow the steps below:

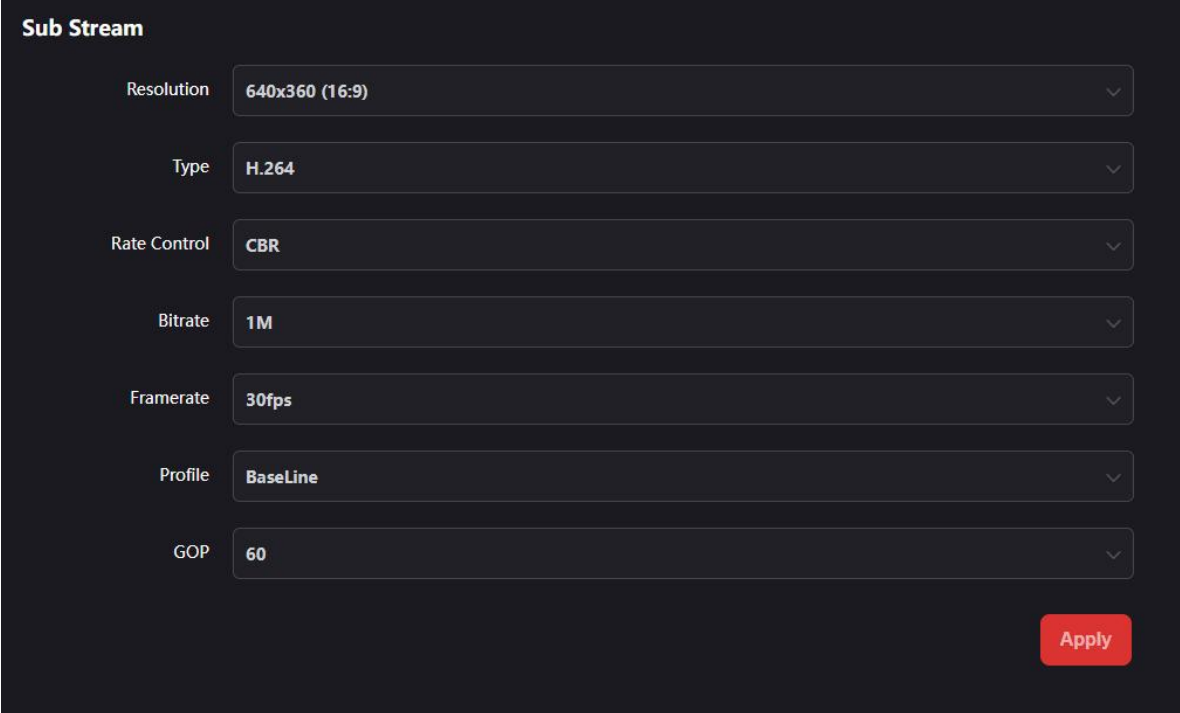
- A. Select the appropriate video signal.
- B. Click main stream settings.
- C. Adjust the resolution, encoding type, stream control, bitrate, frame rate, encoding quality, and GOP values to the desired values.

The encoding function of C6 can meet the needs of use in various scenarios and improve the user experience by flexibly adjusting the parameters of the main stream settings. In practical applications, selecting the appropriate video signal and main stream settings according to the actual needs and scene characteristics can

help improve the image quality and viewing effect.

### 5.3.4.Sub stream

The C6 encoding function also provides options for sub stream settings.



**Sub Stream**

|              |                |
|--------------|----------------|
| Resolution   | 640x360 (16:9) |
| Type         | H.264          |
| Rate Control | CBR            |
| Bitrate      | 1M             |
| Framerate    | 30fps          |
| Profile      | BaseLine       |
| GOP          | 60             |

Apply

The following is a detailed description of the sub stream settings:

**(1) Resolution:** The sub-stream resolution determines the clarity and fineness of the video image. Users can choose the appropriate resolution according to the demand, the minimum is 640x360, the maximum is 1280x720, it should be noted that it will be enlarged to the set value if the input resolution of the video source is smaller than the set value. It will be reduced to the set value if the input resolution is larger than the set value.

**(2) Encoding type:** The sub-stream coding type is fixed to H.264.

**(3) Stream Control:** CBR and VBR are two different stream control methods. CBR assigns a fixed bit rate to each frame, and the overall video quality is more stable. VBR assigns a different bitrate to each frame, and the overall video quality fluctuates more, but in the same bandwidth, VBR can achieve a higher image quality.

**(4) Bitrate:** The bitrate of the sub-stream determines the size and quality of the

video file. Users can choose the appropriate bitrate according to the demand, the minimum is 512K, the maximum is 20M. It is recommended to choose the bitrate that matches the actual demand to balance the video quality and file size. When VBR is selected, this option will change to the maximum bitrate. When VBR is selected, the fourth option bitrate will change to Max Bitrate, setting the maximum change value of the bitrate.

**(5) Frame rate:** The frame rate of the sub-stream determines the smoothness of the video image. Users can choose the appropriate frame rate according to the demand, the minimum is 24fps, the maximum is 60fps. It is recommended to choose a frame rate that is consistent with the video source to maintain the smoothness of the image.

**(6) Encoding quality:** Baseline, MainProfile and HighProfile are three different encoding qualities. Baseline is suitable for lower quality applications, while Main Profile and High Profile are suitable for higher quality applications. Users can choose the appropriate encoding quality according to their needs.

**(7) GOP (Group of Pictures):** GOP determines the complexity and compression rate of video coding. Smaller GOP can realize higher compression rate, but may lead to lower image quality. Larger GOP can improve the image quality, but may lead to increased file size. Users can choose the appropriate GOP according to their needs.

In actual use, users can select the appropriate video signal options and sub-stream settings according to their needs. If you need to adjust the sub-stream setting parameters, please follow the steps below:

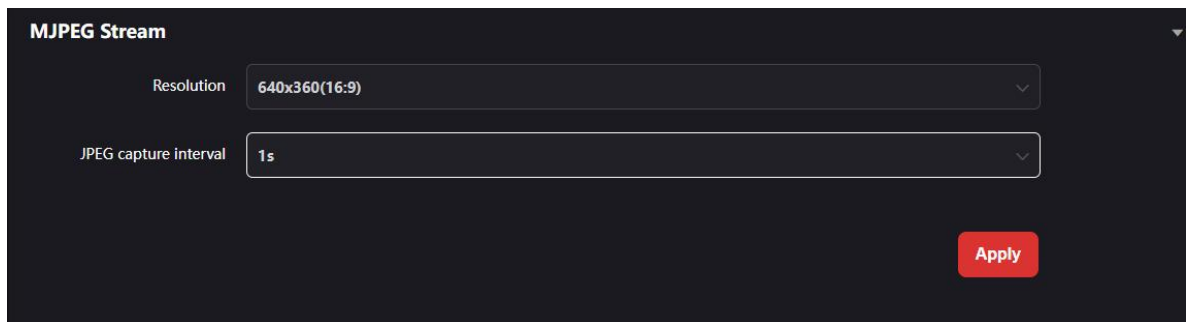
- A. Select the appropriate video signal.
- B. Click sub stream settings.
- C. Adjust the resolution, encoding type, stream control, bitrate, frame rate, encoding quality, and GOP values to the desired values.

The encoding function can meet the needs of use in various scenarios and improve the user experience by flexibly adjusting the parameters of the sub-stream settings. In practical applications, selecting the appropriate video signal and sub stream settings according to the actual needs and scene characteristics can help improve

the image quality and viewing effect.

### 5.3.5.MJPEG

When C6 is connected to the management platform, it will display the captured image of C6 video source. You can define the interval time of capturing images to control how long C6 will perform a capturing operation so as to update the management platform to display the preview screen of C6. You can control the frequency of the capture operation by setting the MJPEG capture interval.



C6 supports the following setting options: 1 second, 2 seconds, 3 seconds, and custom. You can adjust according to your actual needs.

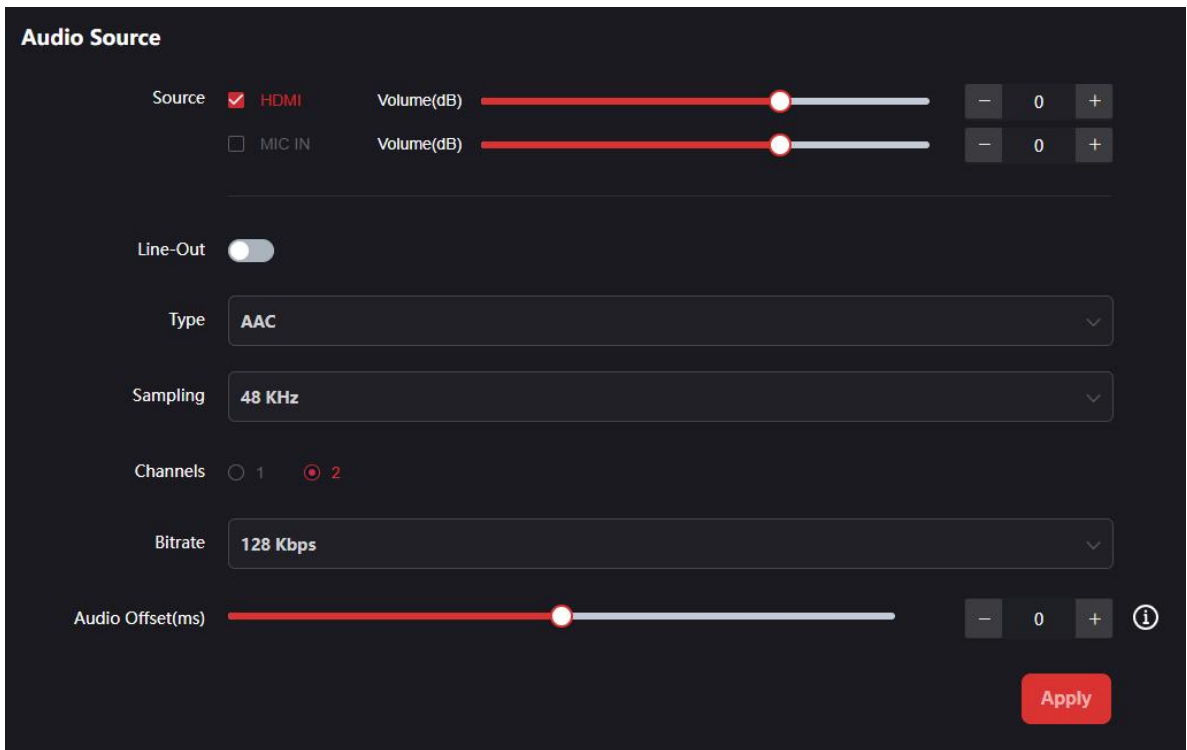
If you want to set the JPEG capture interval during actual use, please follow the steps as below:

- (1) Select the appropriate video signal.
- (2) Click capture function settings.
- (3) Select the JPEG capture interval setting option, such as 1 second, 2 seconds, 3 seconds, or custom.

You can control the frequency of capture operation according to the actual demand and scene characteristics by setting the JPEG capture interval so as to ensure the quality of the screen while reducing the consumption of system resources.

### 5.3.6.Audio source selection

C6 has an audio source selection function, which includes the selection of the input source, the enabling of the output interface, the selection of the encoding type, and other audio-related parameter settings.



**(1) Input source:** Select HDMI/SDI(depending on video signal selection) to use the audio signal of HDMI/SDI; select MIC IN to use the audio signal of MIC IN. Select both at the same time will mix the selected input source, users can choose according to actual needs.

The default value is 0, the minimum value is -40db, and the maximum value is 20db. This parameter can be adjusted by dragging the button, entering the value directly, or clicking on the “+” and “-” signs.

**(2) Output:** Determine whether the C6's audio output connector is enabled or not. When enabled, the encoder will output the audio signal to the appropriate interface for connection and transmission to other devices.

**(3) Encoding type:** You can choose either AAC or G.711 as the audio encoding method. AAC is a high-quality audio encoding format with high compression rate and sound quality performance. While G.711 is a common audio encoding format widely used in voice communication and other fields. Users can choose one of them as the encoding type according to the actual needs. When choosing AAC as the

encoding type, you can further set the sampling rate (min. 8KHz, max. 48KHz), which determines the sampling frequency of the audio signal and directly affects the performance of sound quality.

**(4) Number of channels:** 1 and 2 are currently available, set the number of channels of the audio signal, mono for mono audio signals, stereo for stereo audio signals

**(5) BitRate:** Minimum 32kbps, maximum 512kbps, bitrate determines the compression rate of the audio signal, a higher bitrate can provide better sound quality, but it will increase the transmission bandwidth and storage space.

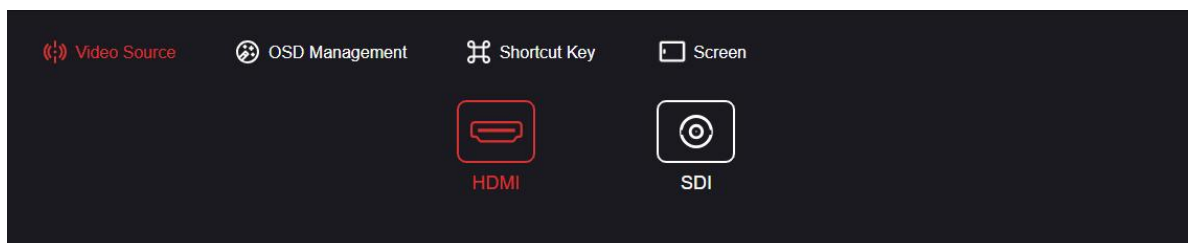
**(6) Audio Offset:** The default is 0, the minimum is -200ms and the maximum is 200ms. This parameter can be adjusted by dragging the buttons, entering the value directly, or clicking on the + and - signs. When G.711 is selected as the encoding type, there are no options for sample rate, channel, or bit rate.

The C6 encoder provides flexible audio source and encoding capabilities that can be configured and adjusted by the user to meet actual needs.

## 5.4. Advanced

The advanced menu is the key area for video processing and customized settings. It contains features such as cropping, rotating, audio adjustments, and no-signal background selection to help you achieve better video editing and personalized settings.

**Source:** Source selection is the first primary option and will determine the video interface where crop, rotate/flip, audio adjustment, and no signal background selections take effect.



### 5.4.1. Cropping

This device is equipped with powerful cropping function, which can be applied to both HDMI and SDI. You are able to easily realize the interception and adjustment of the source screen by precisely adjusting the parameters to meet the needs of different scenes.

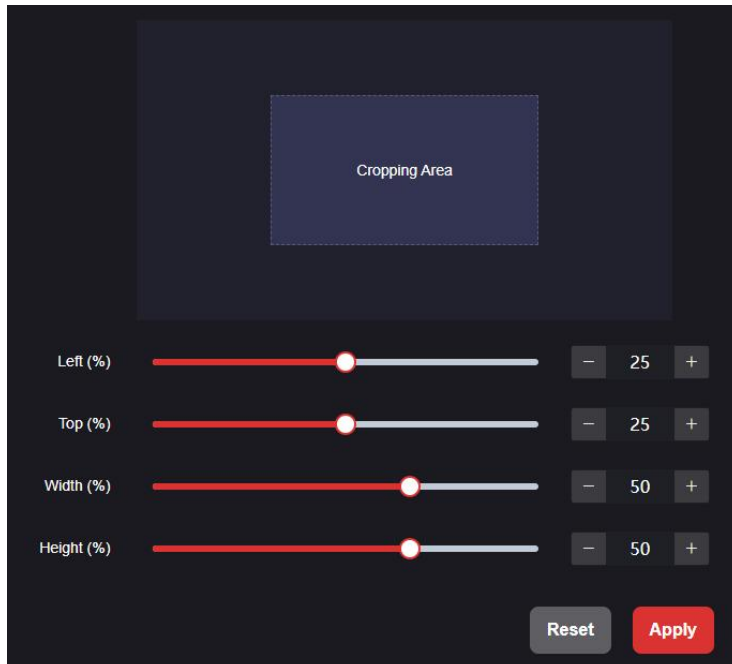
### Parameter description

**Left:** Adjust the left and right directions to control the extent of the screen cropping. The default is 25% and the range is 0%-50%. The leftmost value is 0% and the rightmost value is 50%.

**Top:** Adjust the up and down direction to control the range of screen cropping. The default is 25% and the range is 0%-50%. The top value is 0% and the bottom value is 50%.

**Width:** Adjust the width of the screen cropping to realize the screen proportion. The default is 50% and the range is 0%-75%.

**Height:** Adjust the height of the screen cropping to realize the screen proportion. The default is 50% and the range is 0%-75%.



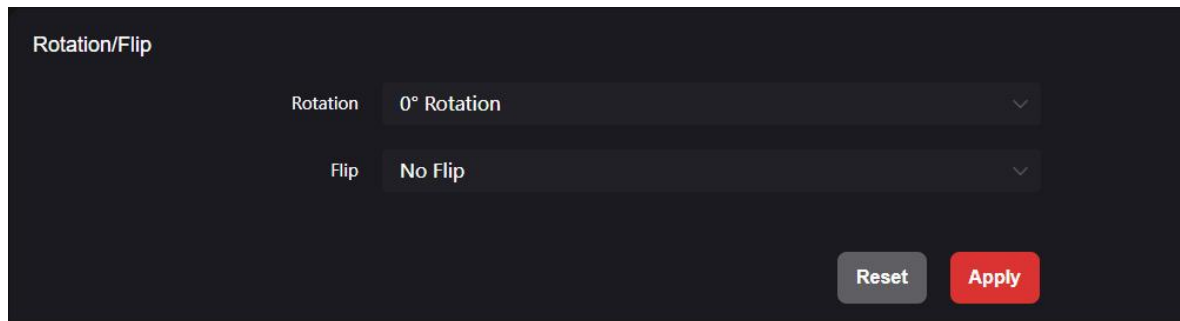
To ensure the balance of the screen, the width will be automatically adjusted accordingly when adjusting the left parameter. The height will be automatically adjusted accordingly when adjusting the top parameter.



With the above detailed parameter adjustments, you can easily realize precise cropping of the screen to meet the needs of various application scenarios. In actual applications, please adjust accordingly to the actual needs to get the ideal image effect.

### 5.4.2. Rotation/Flip

These options enable a variety of transformation effects on images to meet your needs.



The following is a detailed description:

#### **Rotation:**

- (1) Rotate 0° (no rotation): Keep the image in its original state and does not rotate it.
- (2) Rotate 90°: Rotate the image 90 degrees clockwise.
- (3) Rotate 180°: Rotate the image 180 degrees counterclockwise.
- (4) Rotate 270°: Rotate the image 270 degrees clockwise.

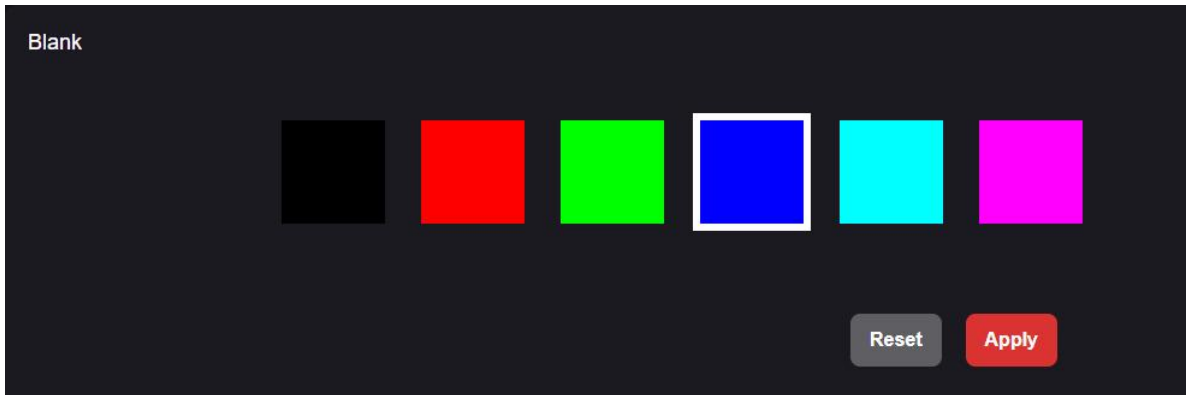
#### **Flip:**

- (1) No Flip: Keep the image in its original state and does not flip it.
- (2) Horizontal Flip: Flip the image along the horizontal axis.
- (3) Vertical Flip: Flip the image along the vertical axis.
- (4) Horizontal and Vertical Flip: Flip the image along the horizontal and vertical axes at the same time.

In the actual application, you can select the corresponding rotation and flip options to process the image as needed. Please note that different application scenarios and devices may support different functions.

### 5.4.3.No signal background selection

User can select the display screen by himself when the device fails to detect signal access.



Here are the details and the available colors:

(1) No signal background selection: User can select the display screen by clicking the color button when no signal access is detected.

(2) Color options: The following six colors are currently supported:

- Black
- Red
- Green
- Blue
- Cyan
- Purple

Users can choose the appropriate color as the signal-less background according to their personal preference and actual needs.

With the no-signal background selection, users can personalize the display effect of the C6 when there is no signal to enhance the usage experience. In practical applications, choosing the right background color according to personal preferences and needs helps to improve the comfort and viewing of the device.

### 5.4.4 OSD management

The C6 encoder provides a set of OSD (On-Screen Display) features that allow users to superimpose text, time, date, stopwatch, and images on the video stream. Below

is a detailed description of the OSD features:

**Gallery:** Click the plus icon and select a local image to upload. When uploading, name the image and click OK.

Image format and size limit: Supported formats include Jpeg/jpg/png, the size cannot exceed 5MB, and the resolution cannot exceed the resolution of the current encoding.

Delete images: After uploading, a selection box will appear at the top right of the image thumbnail. After checking the image, click the minus icon to delete the selected image.

### Overlay Management

**Main Stream Overlay:** Click the plus icon next to Main Stream Overlay to pop up the add page.

Select Overlay Type: In the Overlay Type drop-down box, you can select Text, Time, Date, Stopwatch or Image.

Set Overlay Position: Click one of the 9-direction and select the position of the overlay (Top Left, Top Center, Top Right, Left, Center, Right, Bottom Left, Bottom Center, Bottom Right).

Adjust font size: Select the font size (12px to 72px).

Select font color: Click the color block to bring up the color palette, select or enter the RGB code to set the color.

Save Settings: Click "OK" to save the overlay settings, or click "Cancel" to close the page without saving.

**Sub-Stream Overlay:** The options of Sub-Stream Overlay are the same as Main Stream Overlay, allowing users to add and edit the overlay content for the sub-streams.

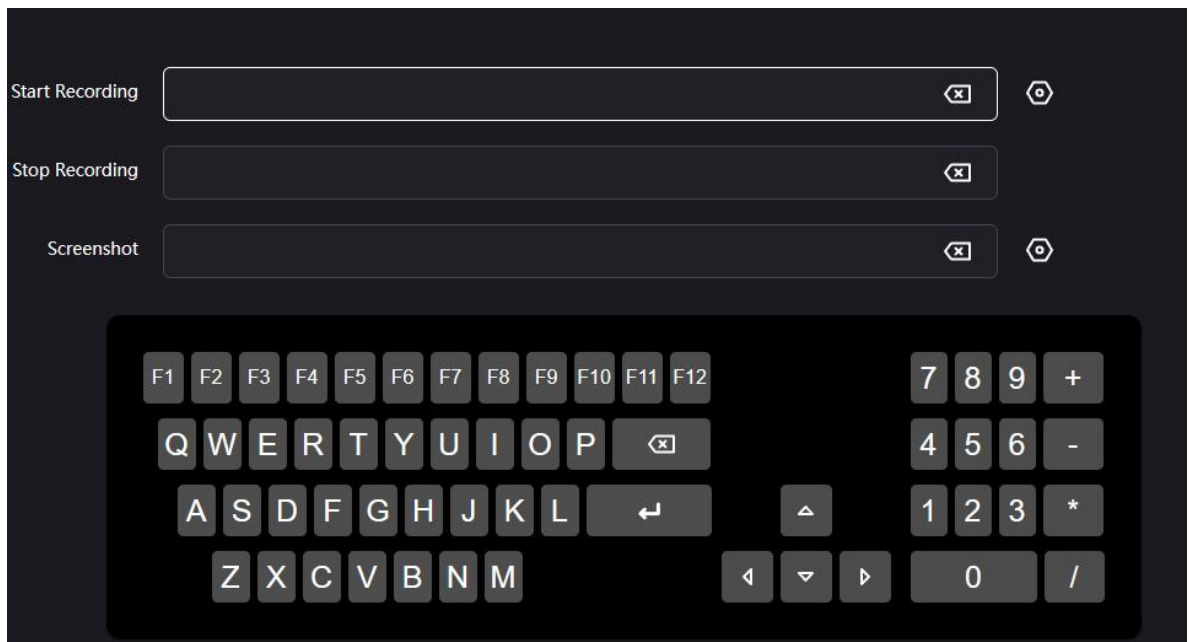
### 5.4.5 Shortcut key

The C6 designs a function of shortcut keys, allowing you self-define shortcut keys to improve efficiency.

Currently there are three functions for option, that is start recording, stop recording

and screenshot.

Click the input frame next to each function, it will pop up below soft keyboard.

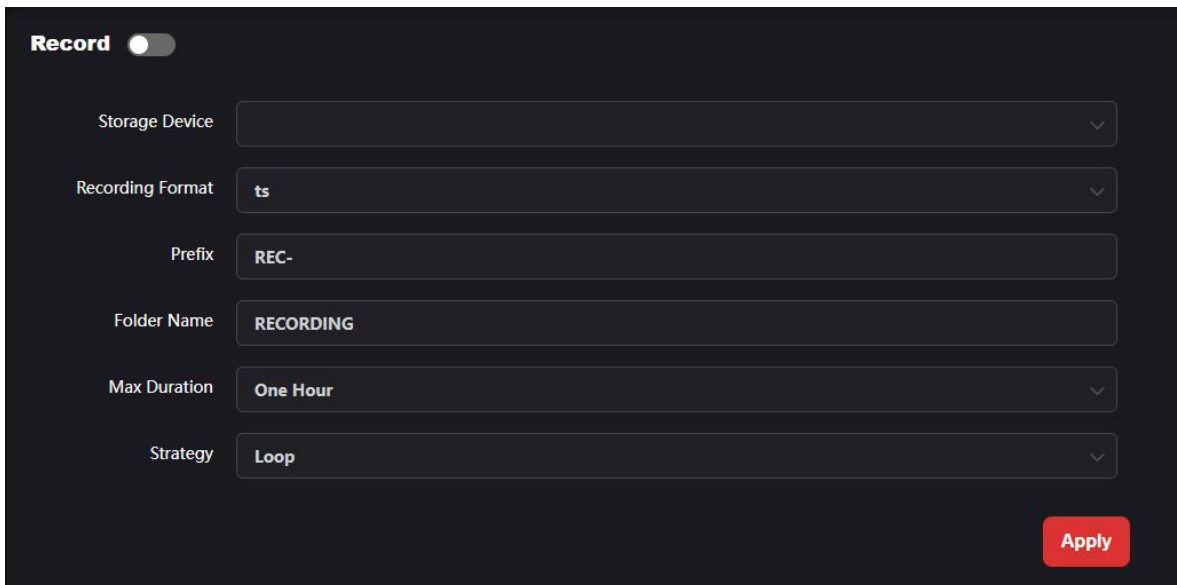


Config button: You can configure the detailed parameters of your current option.

## 5.5. Video recording

Video recording feature provides you with powerful video recording and management capabilities. With simple settings, you can easily record HD videos and flexibly manage the recorded files in your storage devices.

### 5.5.1. Video recording settings



The screenshot shows a dark-themed settings panel for recording. At the top left, there is a 'Record' toggle switch that is turned on. Below it are six settings, each with a label and a control element:

- Storage Device:** A dropdown menu that is currently empty.
- Recording Format:** A dropdown menu showing 'ts'.
- Prefix:** A text input field containing 'REC-'.
- Folder Name:** A text input field containing 'RECORDING'.
- Max Duration:** A dropdown menu showing 'One Hour'.
- Strategy:** A dropdown menu showing 'Loop'.

In the bottom right corner of the panel, there is a red button labeled 'Apply'.

**(1) Storage device:** Select the storage device where the video files are saved, such as external storage, external SD card, etc. After clicking the drop-down arrow, you can select the path of the recognized storage device.

**(2) Recording format:** Three recording file formats are provided, including .ts (usually an HD video format), .mkv (a common video container format that supports HD video and multi-language subtitles, etc.), and .mp4 (a common video format that is widely compatible with various players).

**(3) File name prefix:** Default is "REC-", users can modify the prefix to facilitate the distinction or organization of video files.

**(4) Folder name:** Default is "/RECORDING", users can modify the folder name to better categorize and manage the video files.

**(5) Max Duration:** Three time segment options are provided, including 10 minutes, 30 minutes, and one hour. Select the appropriate video time to cut into the desired paragraphs as needed.

**(6) Strategy:** There are two options including:

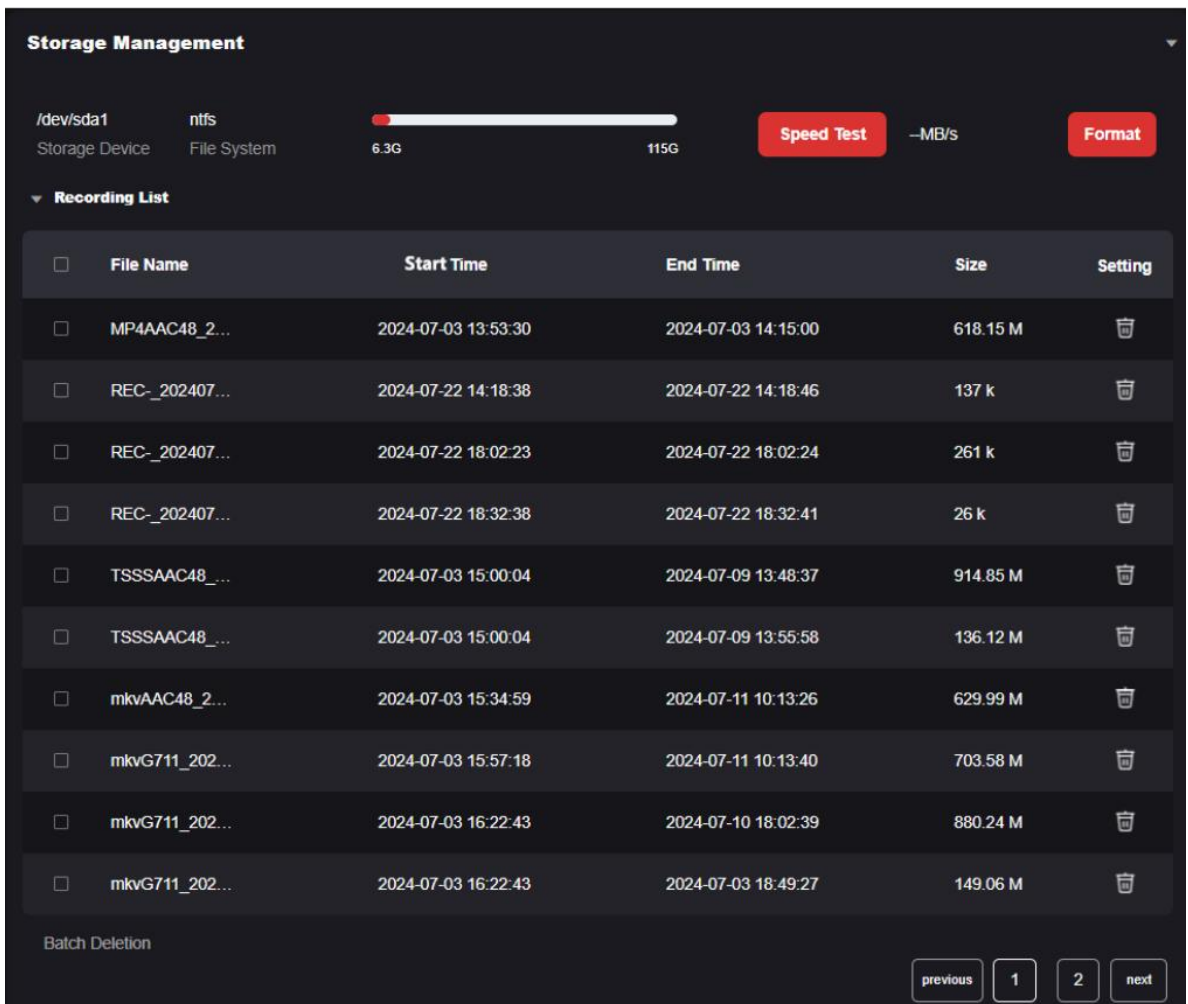
A. **Cyclic Write:** After the video file reaches the upper limit of the storage device capacity, it will automatically overwrite the earliest video file to realize cyclic recording.

B. **Write Full Stop:** Stop recording after reaching the upper limit of storage device capacity.

After completing the above settings, click the "Apply" button to save the changes and take effect. Depending on the specific needs and scenarios, users can flexibly configure video recording function according to these setting options.

### 5.5.2.Storage management

The storage management function of C6 encoder allows users to monitor and manage video files efficiently. View accessed storage devices, file system information, and perform storage device performance testing and formatting operations.



**Device list:** The storage management interface will display all the accessed storage devices and their file system details. The status of each device will be visualized through the GUI, including total capacity and available capacity.

**Device speed test:** Users can test the speed of the selected storage device by

clicking the "Speed Test" option. The system will perform multiple write operations and calculate the average write speed for users to evaluate the storage performance.

**Device format:** The format option allows the user to reinitialize the storage device to vfat format. The format operation will erase all data on the device and users should use this function with caution. After clicking "Format", a confirmation dialog box will pop up to ensure that the user intends to format the device.

**Recording list:** Below the storage device is the video file list, which details the name, start time, end time, file size and operation options for each video file.

(1) File name: The name of each video file consists of a prefix, date and time, and a serial number in the format of "Prefix - year, month, day - hours, minutes, seconds - serial number". This naming convention helps users to quickly identify and retrieve video files.

(2) Start time: indicates the time when the recording of the video file starts, in the format of "year-month-day hour:minute:second". This timestamp is essential for determining the recording range of the video file.

(3) End Time: It indicates the time when the recording of the video file ends, in the same format of "Year-Month-Day Hour:Minute:Second". This timestamp helps users understand the duration of the video file.

(4) File size: It refers to the storage size of the video file, usually in MB or GB. The file size information helps users to evaluate the storage space requirement and remaining capacity.

(5) Operation: It provides the option to delete the video file. Users can select the delete operation to free up storage space or remove video files that are no longer needed.

**5. Batch Delete:** Users can select multiple video files, then click the "Batch Delete" button for quick deletion. This feature helps to efficiently clean up video files that are no longer needed.

**6. Page navigation:** Provides page flip options, including "Previous", "Total" and "Next". These options allow users to navigate between different pages of the video file list to view more files.

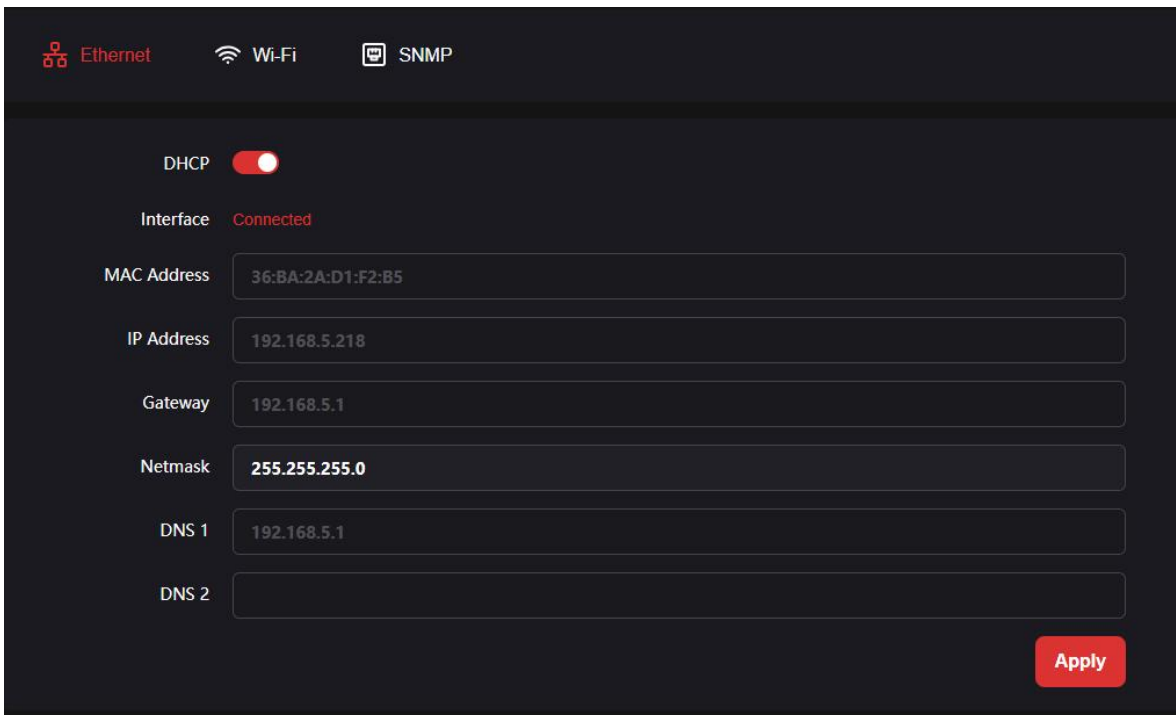
## Notes

- Make sure to back up important data before performing the formatting operation to avoid data loss.
- Measurement results may vary depending on the condition of the storage device and the system load, it is recommended that the test be performed when the device is idle to obtain accurate results.
- The batch delete operation cannot be undone, so please check the selected files carefully before executing it.

## 5.6. Network

Provide wired network and wireless network (Wi-Fi) connectivity, plus SNMP management.

### 5.6.1. Wired network



The screenshot displays the network configuration page. At the top, there are three tabs: Ethernet (selected), Wi-Fi, and SNMP. Below the tabs, the DHCP toggle is turned on. The interface status is 'Connected'. The following fields are visible:

| Field       | Value             |
|-------------|-------------------|
| MAC Address | 36:BA:2A:D1:F2:B5 |
| IP Address  | 192.168.5.218     |
| Gateway     | 192.168.5.1       |
| Netmask     | 255.255.255.0     |
| DNS 1       | 192.168.5.1       |
| DNS 2       |                   |

An 'Apply' button is located at the bottom right of the configuration area.

**Obtain IP address automatically:** This option allows the network device to automatically obtain network information such as IP address from a DHCP server on the network. When this feature is enabled, users cannot manually set the IP address, default gateway, subnet mask, DNS, etc. because these options will be disabled (grayed out).



**MAC address:** Display the fixed MAC address of the current device, which is necessary information in some network management scenarios, such as when you need to restrict specific devices from accessing the network.

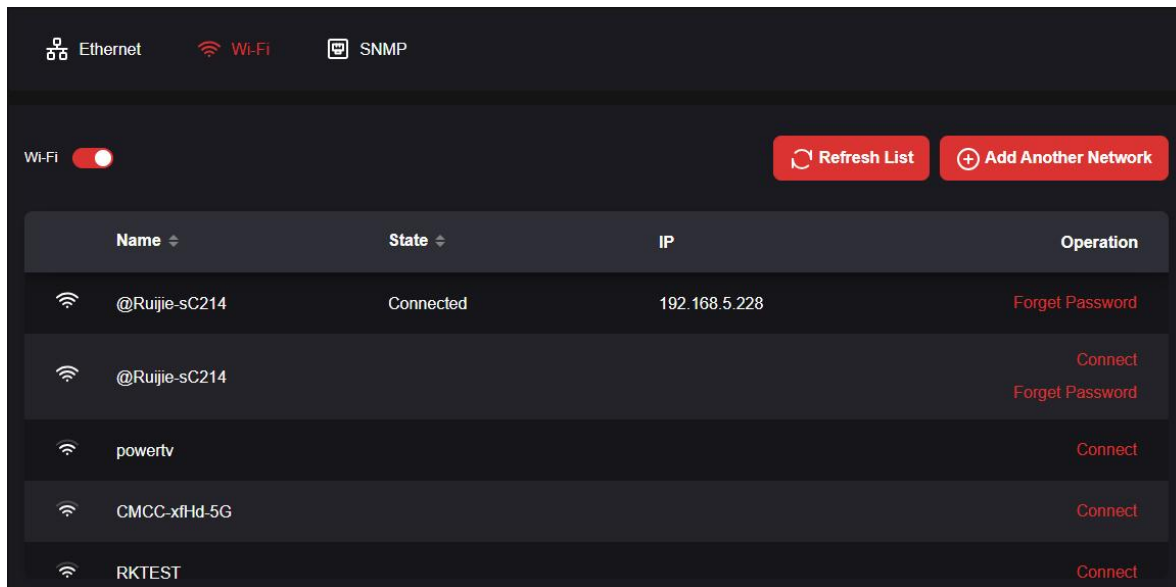
**IP address:** Manually set the IP address of the device, usually used when there is no DHCP service in the network or when a static IP address is required.

**Default gateway:** Set the default gateway address for network, packets will be sent to this gateway first before sending to other network.

**Subnet Mask:** Define which portion of the IP address is the network address and which portion is the host address. Subnet masks are used in conjunction with IP addresses to identify a specific network.

**DNS1 and DNS2:** Set up DNS server addresses for resolving domain names to IP addresses. Usually, one DNS server is required, but in some cases, multiple DNS servers are set up for reliability and speed.

### 5.6.2.Wi-Fi



**Wi-Fi function:** Click the button to turn on or off the wireless network function. When turned on, the device will search for available wireless signals and list them.

**Add another network:** Users can add a new wireless network configuration by entering the SSID (network name) and encryption method for that network. After

adding, the device saves these configurations and connects automatically on the next boot.

**Refresh list:** Click this button, the device will rescan the surrounding Wi-Fi signals.

**Wi-Fi list:** Display detailed information about all Wi-Fi signals that have been searched, including Wi-Fi name, connection status, acquired IP address and operation options.

(1) Signal strength icon: A sector icon is used to indicate the strength of the Wi-Fi signal. The stronger the signal, the better the connection quality usually is.

(2) Wi-Fi name (SSID): This is the name of the network, set by the network owner to identify the network.

(3) Connection status: Indicates whether the device is currently connected to the Wi-Fi network. If it is connected, it will be indicated by the text "Connected".

(4) IP address: the local IP address obtained by the device after connecting to the Wi-Fi network. This information is usually configured automatically and does not need to be set manually.

(5) Operation: These are user-executable options.

**Connect:** When clicked, a window will pop up asking the user to enter the password of the Wi-Fi network (if the network is encrypted).

**Forget password:** For connected networks, this option allows users to forget the password to disconnect and clear the related configuration so that they need to re-enter it the next time they connect.

The above is a detailed description of the C6 network features. In practice, users need to configure these options according to their own network environment and needs.



### Notes:

**Security:** On public Wi-Fi networks, make sure you use encryption methods to keep your data safe. Do not connect to Wi-Fi networks from unknown sources, especially those open networks that are not encrypted.

**Password protection:** Set a strong password for your Wi-Fi network and change it regularly for added security.

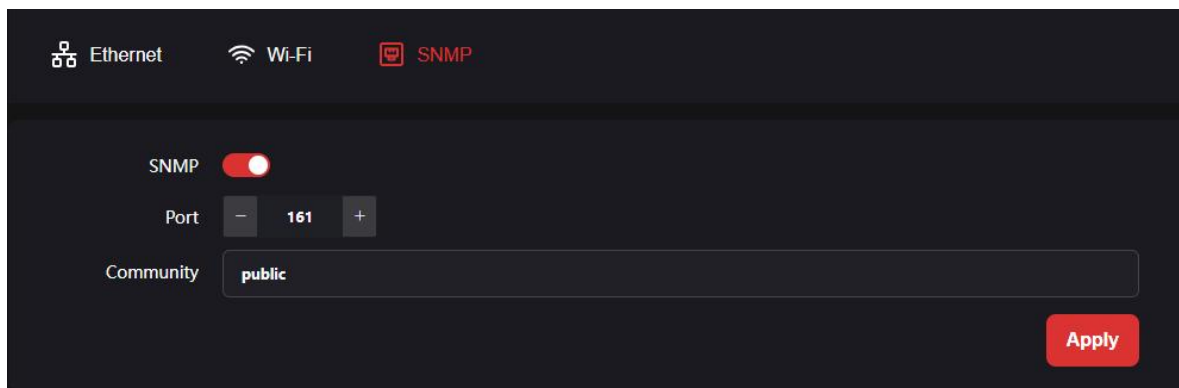
**Network identification:** Make sure your Wi-Fi network name (SSID) is unique to avoid

confusion with other networks. When setting your Wi-Fi name, do not include any personal information to prevent it from being recognized by others.

**Signal interference:** Be aware of possible sources of signal interference around you, such as other wireless devices, microwave ovens, Bluetooth devices, and so on. These devices may affect the strength and quality of the Wi-Fi signal.

### 5.6.3. SNMP

C6 supports SNMP, allowing network administrators to monitor and manage the device over the network. SNMP functionality can be enabled and configured through the device management interface.



**Enable SNMP :** Click the Enable button next to the SNMP function to activate the SNMP function.

#### **Configure the SNMP port:**

- (1) After the SNMP feature is enabled, you will see port configuration options.
- (2) The desired SNMP port value can be entered manually or the port number can be adjusted using the increment/decrement buttons (- or + signs) provided.
- (3) Ensure that the port number you enter matches your network plan and does not conflict with SNMP ports on other devices in your network.

#### **Set SNMP team name:**

- (1) Security mechanisms used to control access to the device.
- (2) The default name is "public". For security reasons, it is recommended to change this default setting.
- (3) Enter a new, secure name to restrict access to the device.

#### **Save the configuration:**

- (1) After completing the SNMP port and team name settings, click the Apply button.
- (2) The device saves your configuration and may need to restart the SNMP service for the changes to take effect.



**Notes:**

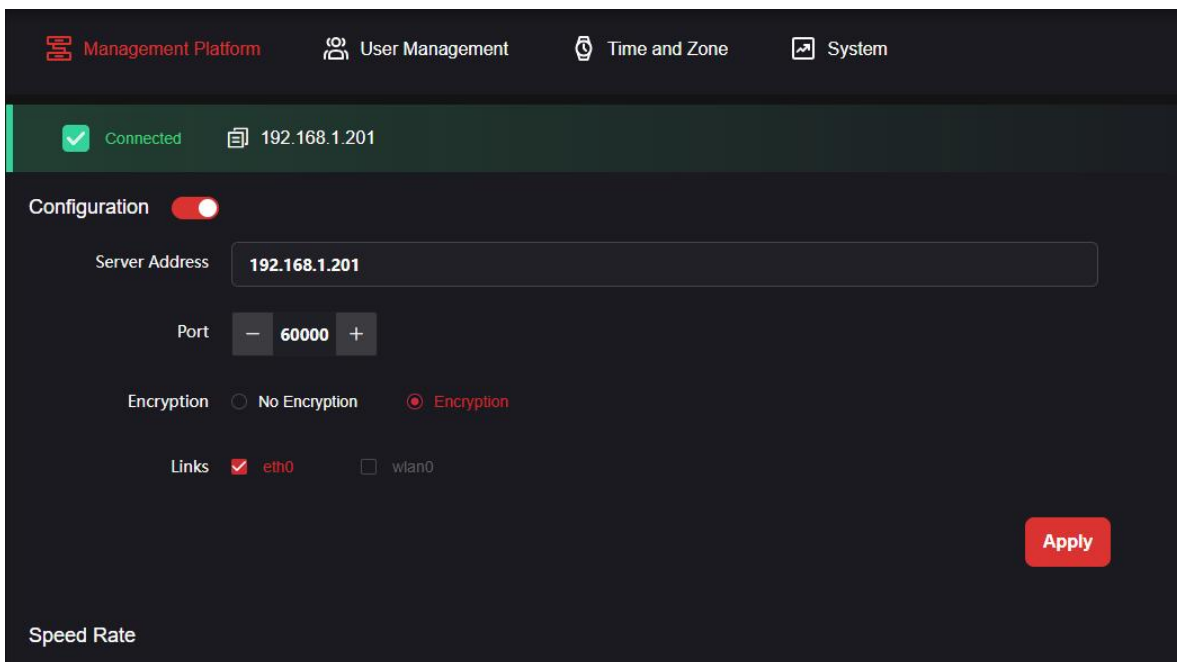
- Ensure that network firewall rules allow SNMP traffic to pass.
- Consider restricting which IP addresses can access the SNMP port for added security.
- Update your SNMP password or team name regularly to keep your network secure.
- If you are using SNMP on a public network, it is recommended that you use a VPN or other encryption method to protect data transmission.

## 5.7. Settings

The Settings menu is a powerful tool for advanced configuration and system management, and includes a connection management platform, user management, time and time zone settings, as well as upgrade and reboot functions to help you optimize device performance and ensure system security.

### 5.7.1. Management platform

The management platform provides an intuitive user interface for users to monitor and adjust encoder connection and configuration settings.



**Connection status:** The connection status area of the user interface provides a clear indication of the status of the connection between the encoder and the station. When the encoder successfully establishes a connection to the station, the area will show "Connected" to confirm that the communication link is working.

**Configuration:** The user can activate the current configuration settings by clicking on the "Enable Configuration" button, that ensures the settings of encoder are applied correctly and works as expected.

(1) Server address: The user can enter the IP address of the station in the "Server Address" sub-option. This ensures the encoder is directed to the correct management server for data exchange and control commands.

(2) Server port: In the "Server Port" sub-option, users can manually enter the desired port number, or use the "+" and "-" buttons to increase or decrease the port number value. This provides the user with a convenient way to set the port number to meet specific network configuration needs.

(3) Data encryption: In the "Data Encryption" sub-option, the user can choose whether encrypt the transmitted data or not. It includes "No Encryption" and "Encryption" to ensure the security of the data transfer meets the user's specific requirements.

(4) Link selection: Users can select the encoder's connection type in the "Link Selection" sub-option. You can select "eth0" for wired connection or "wlan" for wireless connection. In addition, you can select both types of connection at the same time, in order to switch flexibly according to the actual network environment.

**Rate Display:** Below the configuration options, the user interface will display a network usage status graph to visualize the current link's used bandwidth. It helps users to monitor network bandwidth usage in order to optimize network resources and encoder performance.

The management platform provides a comprehensive interface for users to manage and monitor encoder connections, configurations and security settings, ensuring that the encoder works efficiently and securely with the management system.

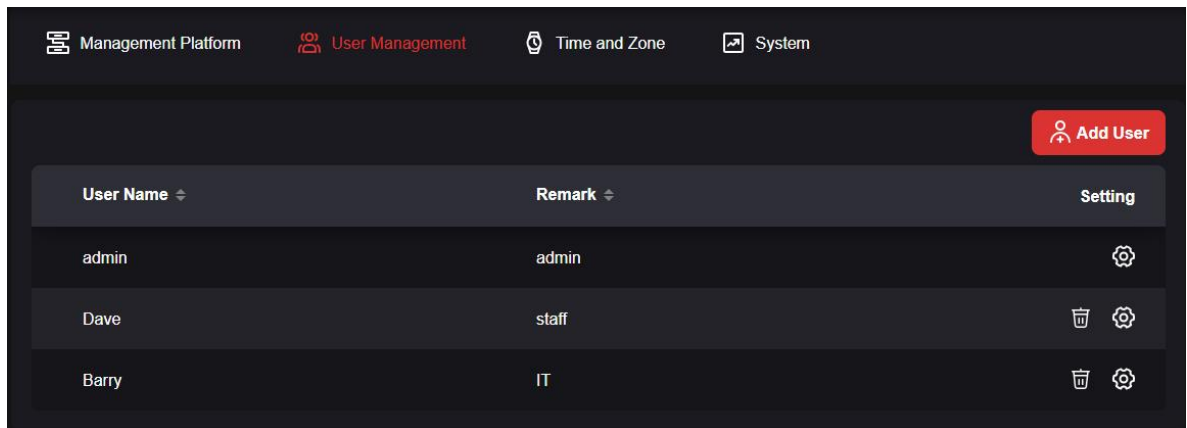


## Notes:

- Ensure that the network firewall rules allow the corresponding port traffic to pass.
- Regularly update your version of the management platform to keep the connection successful and secure.

### 5.7.2. User management

The user management function allows administrators or users with appropriate privileges to add, edit and delete user accounts in the system.



#### Adding a user:

To add a new user, follow the steps as below.

- (1) Click the "Add User" button.
- (2) Will display input fields to enter a username, nickname and password.
- (3) Enter the new user's information.
- (4) Click the "Apply" button after confirming there are no errors.
- (5) The system will save the new user information and create a new user account.

#### User List:

Display the following information.

- (1) User name: Display the user names of all users in the system.
- (2) Nickname: Display the user's nickname.
- (3) Operation: Operation options are provided underneath each user name, including "Settings" and "Delete" icons.

#### Edit user information:

Follow the steps as below:

- (1) Locate the target user in the user list.
- (2) Click on the "Settings" option.
- (3) The system will jump to the user edit page and display the user information form.
- (4) Change the nickname and password in the form.
- (5) Click the "Apply" button to save them when you have completed your changes.

#### **Delete a user:**

Follow the steps as below:

- (1) Locate the target user in the user list.
- (2) Click on the "-" symbol icon below the user name.
- (3) A confirmation box will pop up asking whether to confirm the deletion operation.
- (4) Click "OK" to execute the deletion, or click "Cancel" to cancel the deletion.

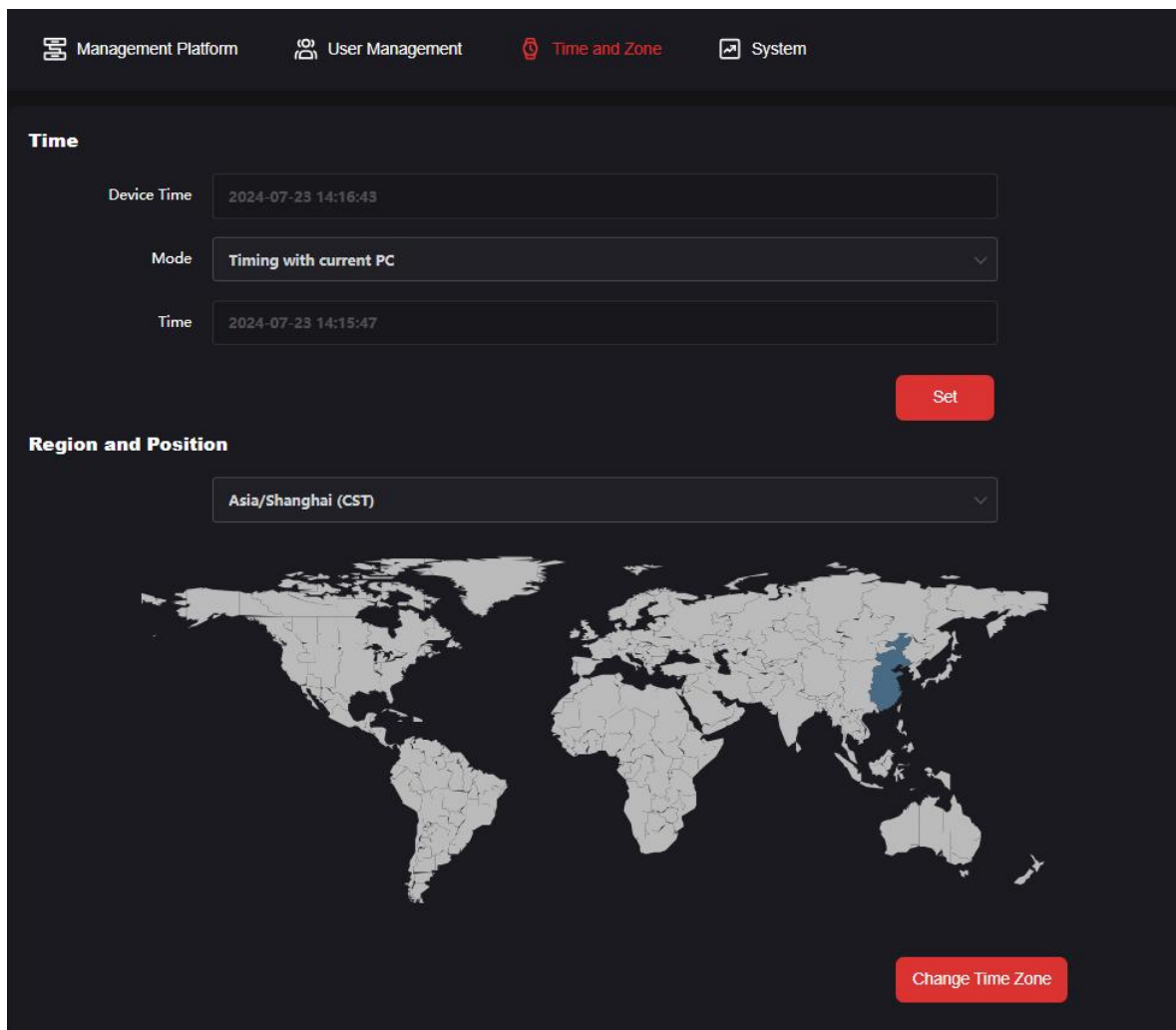


#### **Security tips**

- Ensure that best security practices are followed when adding and editing user information, such as using strong passwords and updating passwords regularly.
- Before performing the deletion operation, be sure to confirm that the user no longer needs access to the system to avoid unnecessary privilege leakage.

#### **5.7.3. Time and region**

Setting the time and time zone of the device to ensure that the time on the device matches the local time is critical for logging and time-sensitive applications.



### Time Synchronization Methods:

- (1) Calibration with PC: Allow the user to synchronize the encoder's time with the system time of the connected PC.
- (2) Customized time: Users can manually set the encoder time to meet specific needs or for testing.
- (3) NTP server synchronization: The encoder can automatically synchronize with NTP servers to ensure time accuracy and global consistency.

**Set button:** After completing the time settings, the user needs to click on the "Set" button to apply the changes and save the settings. This feature ensures the persistence of the configuration and prevents loss of settings due to power failure or other reasons.

### Region and location



To make the user interface more interactive and intuitive, the encoder provides a world map. Users can manually select a location on the map to quickly set the encoder's time zone and other location-dependent parameters.

After selecting a region or manually marking a location on a map, the user needs to click the "Change Time Zone" button to apply the new time zone setting and save it. This ensures that the encoder's time zone matches the user's actual location, thus providing accurate time information.

#### 5.7.4. Systems

The latest firmware update can be installed to improve device performance and fix known issues. Also, a reboot feature is provided to reboot the device and restore factory settings to fix faults.

The screenshot displays the 'System' configuration page in the CND LIVE Management Platform. The page is dark-themed and features a navigation bar at the top with icons for 'Management Platform', 'User Management', 'Time and Zone', and 'System'. The main content is organized into four sections:

- Device Info:** Contains four input fields: 'Hardware Version' (2.01), 'Software Version' (V1.00.0061), 'Serial Number' (37ba2ad1f2b55aee), and 'Device Name' (ENCODER) with an edit icon.
- Firmware Update:** Shows 'File Name' as 'File not selected'. Below is an 'Upload' section with a red 'Select File' button and the text 'Only .bin file'. A red 'Update' button is positioned to the right.
- Reset Factory Settings:** Includes a tip: 'Tips: This operation will reset all system settings to default values and the device will reboot'. A red 'Reset' button with a circular arrow icon is located to the right.
- Reboot:** Features a tip: 'It takes about 30s to reboot the device.' A red 'Reboot' button with a power icon is located to the right.

**Current firmware version:** Used to display the current firmware version. This information is crucial for users as it helps them to know the software status of the

device and update it if necessary.

### Upgrade process:

(1) Upload firmware: Users can upload new firmware by clicking the "Select File" button. After clicking this button, a file manager interface will pop up, allowing users to select a firmware file from the local file system. It should be noted that the uploaded file format should be `.bin`, which is the firmware file format supported by C6.

(2) File name: After selecting a firmware file, the file name will be displayed in the corresponding input field. If the user did not select any file in step 2, the field will display "No file selected", reminding the user that a firmware file needs to be selected before the upgrade can proceed.

(3) Update: After selecting the firmware file and confirming the file name, the Upgrade button will light up to indicate that the firmware upgrade operation can be performed. If no file is selected, the Upgrade button will remain grayed out and unclickable to prevent users from attempting an incomplete upgrade operation.

**Restore Factory Settings Function:** When this option is selected and executed, all configurations, passwords, network settings, etc. on the device will be reset to factory defaults and the device will reboot automatically. Usually used to resolve configuration errors or system failures.

(1) Access the device's setup menu or configuration screen.

(2) Select the "Restore Factory Settings" option.

(3) The system will prompt a warning message to note that by restoring the factory settings, all configurations, passwords, networks, etc. of the device will be restored to their default values and the device will reboot.

(4) Click the OK button to confirm and perform the factory reset.



### Notes

- Before performing a factory reset, make sure that this is the action you want to take, as all personalized settings and data will be erased.
- Restoring the factory settings may affect any calibrations or special configurations on the unit and should be done when necessary.
- In some cases, administrator rights or specific privileges may be required to perform

this operation.

**Reboot:** When this option is selected and executed, the device will perform the normal shutdown process and then automatically reboot. The entire reboot process takes approximately 30 seconds. This feature ensures that the device is able to quickly return to normal operation in the event of a glitch or need, which helps to maintain the stability and performance of the device.

- (1) Access the device's setup menu or configuration screen.
- (2) Select the "Reboot" option.
- (3) The system will prompt a warning message
- (4) Click the "Reboot" button to confirm and perform the reboot.



### Notes

- Before performing a reboot operation, make sure that this is the operation you want, as the device will shut down and reboot.
- A reboot may interrupt ongoing work or data transfer, so please do it at the appropriate time.
- If the device is performing a critical task or update, it is recommended to wait for the task to complete before rebooting.
- The reboot operation may take some time to complete, please wait patiently for the device to reboot and enter normal operation.

## 6. Support

If you need more support, please contact the manufacture.

**Website:** [www.cndlive.com](http://www.cndlive.com)

**Telephone:** 86-0755-26888895

**Email:** [support@cndlive.com](mailto:support@cndlive.com)